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Grant Activity and KPI Document - Q3 Edition

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Preface



This report was prepared using funding provided by the Department for Education under contract agreement with NatSIP, the National Sensory Impairment Partnership:



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1. Introduction: Grant funding to NatSIP from the DfE for April 2016 – April 2018

For the period April 2017-18, NatSIP is in receipt of contract funding from the DfE under reference CSEC SEND 16-17 05, extended by a variation agreement. This funding is governed by the terms of the contract ('the Contract') signed on 23 May 2016, and the variation agreement ('the variation agreement') between NatSIP and the DfE signed on 31 March 2017. For convenience, these documents taken together are referred to as 'the agreements' in what follows.

2. About this document

This document sets out a rolling activity plan and reports against contract targets and KPIs.

3. About NatSIP

The purpose of The National Sensory Impairment Partnership (NatSIP) is to improve outcomes for children and young people with sensory impairments, closing gaps with their peers, through joint working in services for these children.

NatSIP is a unique national partnership representing the views and expertise of professionals, voluntary organisations, schools and colleges working in the field of SI. More than 70 support services, schools, colleges, the major VCS and professional bodies, are affiliated to NatSIP. Through this, and the administration of HoSS (Heads of Sensory Support Services) forum, we are directly connected with support to front line services nationally.

With NatSIP's growing national reputation, we are becoming the first port of call for many professionals working in the SI sector and this ensures that we can support at all levels those who need advice.

NatSIP also has bilateral relationships with other key professional and user groups and, through its VCS partners, can ensure input from the voices of users, parents and young people. This gives DfE an opportunity to reach the Sensory Impairment (SI) sector in the SEND category, through the contract for 2017 -18.

3.1 The purpose of the work covered by the agreements

3.1.1 The contract

This contract is to provide delivery support to early years providers, schools and post-16 providers to improve outcomes for children and young people with sensory impairment. The contractor will do this by:

- 1. Equipping the school workforce to deliver high quality teaching and SEN support for pupils with sensory impairments, through:
- Innovating and using the creative energy of the sector to find new and rewarding ways of working that stimulate both the professionals who serve this group and the children and young people themselves.
- Sharing innovative approaches by using models of school-to-school support and system leadership to help school leaders, SENCOs and teaching staff to achieve the best possible outcomes for children and young people with sensory impairment.
- Building on the evidence-based good practice that already exists by establishing an evidence base of "what works" for teaching children and young people with sensory impairment.
- Working with sensory impairment organisations to provide a range of support for early years, schools and post-16 providers, and acting as a gateway for providers to access these organisations if they have a specific training need.

- 2. Promoting good practice on supporting children and young people with sensory impairments, through:
 - Enhancing teachers' knowledge, understanding and skills in supporting children and young people with sensory impairment.
 - Developing a short CPD module, for each of visual impairment and hearing impairment, which providers could use to equip teachers with the skills required to teach children and young people with sensory impairment.
 - Planning future requirements for sensory impairment expertise in the workforce and in academia; this should include successor planning of Heads of Sensory Services and lecturers.
 - Raising awareness in the sector of which training materials are available and how they can access them.
- 3. Improving the quality of EHC plans for children and young people with sensory impairment, through:
 - Building on the existing resource base and developing further tools and practical guidance on writing advice and information plans for children and young people with sensory impairment.
 - Providing best practice examples of advice and information from specialist teachers submitted as part of EHC needs assessment. This will take the form of three for hearing impairment, three for visual impairment and three for multi-sensory impairment. The three examples will consist of one for early years, one for 5-16 pupils and one for post-16 students.
 - Producing a checklist that practitioners can follow when writing EHC plans, setting out the principles of excellent EHC plans for children and young people with sensory impairment, including guidance on how education, health and care professionals should work together.
- 4. Promoting the use of technology to improve the accessibility of education and outcomes for children and young people with sensory impairment, through:
 - Thinking creatively about how the latest technology can be used to help children and young people with sensory impairment.
 - Evaluating the effectiveness of the latest technologies for children and young people with sensory impairment in supporting teaching and learning.
 - Promoting the effective use of technology to improve the educational experience and outcomes for children and young people with sensory impairment.

Contract Schedule 1 p.3ff

3.1.2 The variation agreement

This variation will address two priorities:

- i. To enhance the capacity and knowledge base of the front-line workforce
- ii. To develop the capacity of the broader sensory impairment sector

Variation agreement p.4

4. Contract Requirements

4.1 Requirement 1 – To enhance the capacity and knowledge of the front-line workforce

Objective	Key Performance Indicator	Activities/Actions	Ву
	(including targets for success)		When?
1.1 NatSIP website:			
Ensuring that the Sensory Learning Hub has sections for different elements of the workforce from TAs through to SENCOs, as well as specialist SI professionals. The offer is enhanced with advice and materials from TAs through classroom teachers to SENCOs. This will include simple versions of What Works and teaching strategies and advice at different levels of expertise. Potential is explored for a simple link to basic top tips or at a minimum identified and easy to access elements of the website that teachers and classroom support can easily access. The actions outlined below will form a coherent offer supported by further	No. of users of website and those accessing SLH and WW exceeds previous years target by 10% User satisfaction feedback gives positive satisfaction rating in 90% of feedback Production and publication of documents and no. of downloads No. of users of the SLH discussion forum.	Review of website structure and content to make it more easily accessible, including telephone links to basic top tips Explore and develop a directory and links for finding specialist advice Create easy entry on the Sensory Learning Hub for production of 'essential things you need to know about your role in supporting CYP with HI/VI/MSI', with	
 developments in the Web offer through the Sensory Learning Hub. This will include: Enhancements to the Sensory Learning Hub Development of What Works guides, including Technology Find a specialist - directory of where to find specialist advice Training calendar with links to both face to face training and webinars/online courses A way to link to the website to provide simplified to do tips Lead: Steve R with Steve J Brian G and team for WW 	Workforce is more able to support SI CYP in classroom settings and better able to identify when they need specialist support. (Measured by structured feedback) Children with SI outcomes improve as a result of enhanced expertise. (Measured through feedback from SI services via monitoring.) Workforce more aware of how CoP can be applied successfully with CYP. (Measured by feedback and usage on the site.)	 Mainstream teachers (EY/primary/secondary/ college/special) TAs SENCOs (primary and secondary) with links to more detailed advice Keep What Works updated to capture recent information Development of the WW forum. 	

ontinue to offer online training to mainstream workforce prough offering of more free places following on from the fuccess of this year's offer. This will allow training of more worth line staff and through training more tutors also ensure growing number of specialist teachers are equipped to elp train the mainstream workforce and see this as part of neir role. Recruiting more learners and schools/settings	oncluding targets for success) O new sensory services trained to deliver and 200 ew course participants enrolled I and VI FE modules updated with new links to video cluded and delivered to 50 participants	Further recruitment of front line staff by existing course tutors and engagement of new sensory services as tutors. Content review and movement of FE modules to the new web platform.	When?
ontinue to offer online training to mainstream workforce brough offering of more free places following on from the success of this year's offer. This will allow training of more ont line staff and through training more tutors also ensure growing number of specialist teachers are equipped to elp train the mainstream workforce and see this as part of neir role. Recruiting more learners and schools/settings	ew course participants enrolled I and VI FE modules updated with new links to video	existing course tutors and engagement of new sensory services as tutors. Content review and movement of FE	
of fe ead: OLT Hugh Clench and Jacqui Webber-Gant Part	articipants rate the course good or excellent in 90% feedback. articipants feel more competent to address CYP with needs	Creation of new video content. Build on Supporting Achievement resources for HI.	
aterials for SENCOs so that they are better able to apport the mainstream workforce and deliver on Chapter of the CoP. As well as SENCOs in schools and colleges the contractor targets groups of what are sometimes referred as super SENCOs. There are highly trained SENCOs often with a MEd in SEND or similar level qualifications. The aim for them to promote best practice and knowledge sensorough their networks. SENCO training – super SENCO events with regional SENCO forums Approach SENCO qualification providers for slots	SENCO SI training events clusion of materials to some SENCO qualification rovider courses ENCOs rate that they are more confident to deal with ensory issues. Collow up evidence that SENCOs are using materials. ENCOs feel more competent to address needs of SI hildren (Measured by event feedback and follow up here possible.)	Development of SI materials and delivery of training sessions for SENCOs Delivery of at least 5 plan SI training events Attendance at training events organised by other providers.	

Objective	Key Performance Indicator	Activities/Actions	Ву
	(including targets for success)		When?
1.4 Develop a mainstream training pack that can be used by all sensory impaired services in their work with local mainstream schools when they are doing training. This will be developed from the best practice currently underway in	HI resources drafted and reviewed – end of Q2 HI resources published – end of Q3		In use Q3/4
some services and will support greater use of sensory support services and growing expertise in the mainstream workforce.	VI/MSI resources drafted and reviewed – end of Q2 VI/MSI resources published – end of Q4		
The mainstream school training pack - linked to online resources through the training hub Lead: Lindsey with HoSS/NDCS/SENCOs	Positive response to training pack from SI services. Mainstream teachers more confident about addressing needs of CYP with SI. (Measured by follow up with mainstream teachers by SI services.)		
1.5 Promote the work being done by NHS England and Public Health England to create an awareness of the importance of hearing well and understanding the challenges faced by children who need additional support to hear. This would be as part of an integrated approach to understanding the context of sensory impairment and good classroom practice in relation to noisy environments and the impact on learning for children with sensory impairment. Lead: Lindsey (with HoSS/ Ewing in pilot areas)	6 SI service colleagues identified to participate in training Delivery of DD in 6 schools/colleges Participants feel more confident dealing in understanding overall issues of hearing and deafness. (Measured at end of course.)	Public Health England will be arranging for training in Dangerous Decibels. Train the trainers, peer reviewed approach to provide interested SI service professionals in an evaluated training offer to schools and colleges. Delivery of training in pilot area	Train the trainers in Q1/2
1.6 Technology - easy to use technology information and engagement events for mainstream schools and colleges to support the use of technology and raise awareness of what else is available. Production of training pack to support the events. Lead: Caireen Sutherland	12 events in mainstream provision. Participants understand and are more confident in using equipment. (Measured at end of course 90% confident rating.)	Using Easy Access technology checklist and guidance produce a training pack to deliver at training events to raise awareness	

Objective	Key Performance Indicator	Activities/Actions	Ву
	(including targets for success)		When?
1.7 Face to face training for TAs and support staff	Course satisfaction ratings		
 On line streaming and recording/accessibility (pilot) of suitable courses 2day TA courses - VCS/LA partners working together to deliver training (HI/MSI and VI 	Development of course validated by pilots.	Pilot 2 suitable courses and have available, post event, on the NatSIP website	
Lead: Lindsey with Rory (VIEW/RNIB), Steve R/Bev, Tina (NDCS)	Staff more confident. (Measured by rating at end of course.)	Develop materials and deliver 2day courses, as a partnership between VCS and LA, in HI, MSI and VI	
1.8 Examination access – online awareness raising resource (links to Equality duties, Reasonable Adjustments). To be used also as part of the schools training and awareness pack outlined above (1.5/1.6)	Update of current document relevant to Access Arrangements and in line with the new JCQ regulations 2017-18	Review existing NatSIP examination access guidance in light of new regulations once issued; incorporate into resource and new awareness packs (1.3 and 1.4)	Q2
	Resource for SENCOs and mainstream schools and trial in use by 20 teachers.		Q3
Lead: Rory /Paul	Teachers better able to support adjustments. Use of information.	Develop an interactive online resource to promote an awareness of exam access arrangements for SI learners	Q4
		In use	

Objective	Key Performance Indicator (including targets for success)	Activities/Actions	By When?
1.9 16 – 25yrs			
Continued work building on this year to ensure that there is	Materials ready for events	Develop VI materials	Q1
a coherent offer post-16 and post-19 especially around apprenticeships.	Publish and receive evaluated feedback from 20 users		
 Apprenticeships HI and VI – regional events for providers 	Deliver to 50 delegates	Develop and publish HI HE Supporting Achievement for Deaf students	Q1
Supporting Achievement in HE (deaf students)			
Webinar with ETF	Confidence of participants increased. (Measured at end course. Information rated as useful.)	Deliver 2 regional events for SI Apprenticeship providers	Q3,4
Publication of Supporting Achievement in HE (VI students)	,		
students)	Publication of guidance working with B'ham	Webinar with ETF	
Lead: NDCS (Martin) working with RNIB/Jude/ B'ham Univ for HE VI Achievement	University, evaluated by VI students.	Develop and publish VI HE Supporting Achievement	Q2

4.2 Requirement 2 – To develop the capacity of the SI sector

Objective	Key Performance Indicator	Activities/Actions	Ву
	(including targets for success)		When?
2.1 Strengthen the Sensory Learning Hub for SI professionals now it is up and running as part of the NatSIP website - through providing additional content and promoting its use to sensory professionals. Develop the	Number of users increased by 5% New materials and CPD log available on site and number of downloads in line with NatSIP average.	Identify what SI professionals want from the SLH through surveys and analysis of use. Revise and update guidance docs.	Q1
training log concept further and link this directly to the training calendar. Now the basic elements are in place identify and create further specialist resources and promote these through the learning hub. Website: CPD area/log	Positive response from SI specialists to new materials Restricted areas of the website completed. Specialist Workforce is more able to support mainstream workforce and SI CYP. (Measured by structured feedback)	Develop the CPD log form with SI services, use and evaluate. Refine training calendar Develop restricted areas of the website	Q2
Training calendarDevelopment of specialist sections	Children with SI outcomes improve as a result of enhanced expertise. (Measured through feedback from SI services via monitoring.)		Q3
	Specialist Workforce more aware of how CoP can be applied successfully with CYP and ensure they are aware of latest good practice and can log training. (Measured by satisfaction rates.)		Q4
Lead: Steve R/ Steve J			
Lead CPD: Jackie Salter			

2.2 Train SI leaders for the future and ensuring SI support
services can meet the needs of the new educational
environment. This work follows on from the contractor's
review of how to assist sensory support services to be fit
for purpose in the new commissioning and educational
environment of the future. National working days and
regional learning events to take the work programme
forward will include:

- Developing a better understanding of commissioning and how to influence and negotiate contracts with commissioners – including awareness of Equality duties (RA). From this hold training days for heads of services and commissioners to promote a better understanding and competence in commissioning for sensory services.
- Development of business models and strategic planning for sustainability in the future (SI services/LA reviews/High Needs funding and Eligibility Framework)
- Evaluating impact of specialist interventions on SI learners
- Bringing together a quality evaluation framework for SI services (to demonstrate outcomes) and a checklist of statutory obligations for SI services

Lead: Brian L with team

Lead Impact and evaluation framework: Niki E

Lead QE framework/ checklist for services: NDCS

New commissioning/service/business models researched and developed and published to support training events

3 commissioning clinics held in regional venues

3 regional training events for HOSS to support use of models and better commissioning delivered to 70 participants. (HOSS or service leaders)

3 bespoke training events delivered on impact evaluation and guidance published

Quality evaluation framework published.

Checklist published

Leaders express great confidence in ability to be able plan future services, negotiate with commissioners and develop proposals. (Measured at end of course.)

Research and report on commissioning by LAs, schools and other providers with market analysis of scope and opportunity for different service offers.

Development of new commissioning models with guidance for HOSS based on the research with LAs and commissioners and consultations with HOSS.

Training events held on good commissioning practice with input from commissioners.

Training events and guidance on evaluating and demonstrating impact of specialist support and interventions for SI leaners.

Development of Quality Evaluation Framework.

Checklist of Statutory Obligations

Objective	Key Performance Indicator	Activities/Actions	By
	(including targets for success)		When?
2.3 Publish an evidence base of progress for MSI CYP (based on Victoria MSI Unit curriculum) Building on the MSI curriculum develop a recording and evaluation matrix Lead: Heather Murdoch	Produce tools to support delivery of the Victoria MSI Unit curriculum and use of the linked assessment profiles, including: • Summary of issues for planning, recording and evaluating progress • Flowchart of planning, delivery, assessment and evaluation cycle • Sample templates for target-setting, student needs and teaching strategies, planning and recording • Case studies and 'worked examples' of templates • Suggestions for additional assessment materials	Summarise issues and draft flowchart of planning, delivery, assessment, evaluation cycle, templates for target-setting, student needs and teaching strategies, planning and recording. Develop case studies including use of templates Suggest additional assessment measures for specific needs/ages/stages	Publish in Q3
		Publish on website	
2.4 Develop a new framework for the support and deployment of CSWs	Engagement event – early Q3 Publish framework – early Q4	Participation across the sector	Q3
Framework: to provide clarity to education providers on the role, skills and qualifications needed to meet CYP individual educational needs and outcomes (DWP)	Greater clarity on role of CSWs.	Framework referenced	Q4
Lead: Martin (NDCS)			
 2.5 16 – 25yrs EHC Plans post 19 training for parents/young people/professionals - links to Mental Capacity Act 	Professionals and parents are confident they understand and can contribute to the process of plans appropriately. (Measured at end of course and follow up.)	2 training events - 1 for parents and 1 for professionals	Q2 and Q3
Lead: NDCS (with Jane Sinson/Jude)			

(including targets for success) Successful launch of the CRIDE/NatSIP/UCL/City longitudinal programme of data collection for CYP with HI Running of the last OB exercise under current arrangements	Finalise the data set and all requirements in governance arrangements, and data protection. Publish. Updating and launch	When?
longitudinal programme of data collection for CYP with HI Running of the last OB exercise under current	requirements in governance arrangements, and data protection. Publish.	Q2
_	Updating and launch	
		Q4
Full review of OB exercise Outcomes benchmarking provides useful data to inform practice and future commissioning and is used by	Consultation to establish SI Services' future data analysis requirements and the potential options	Q4
	2 face to face cominar events	Q1, 2
assist parents.	2 face to face seminar events	and 3
	1 'virtual conference' event to be available from NatSIP website	
Develop new model of regional commissioning. (Subject to funding innovations project bid, in Yorkshire and Humberside region, being successful.)		
Greater understanding of MSI challenges and solutions	2 meetings, dissemination reports and MSI input into NatSIP events	Q2 Q4
	Outcomes benchmarking provides useful data to inform practice and future commissioning and is used by services. Measured by end of year report. Professionals better informed. Information in use to assist parents. Develop new model of regional commissioning. (Subject to funding innovations project bid, in Yorkshire and Humberside region, being successful.)	Outcomes benchmarking provides useful data to inform practice and future commissioning and is used by services. Measured by end of year report. Professionals better informed. Information in use to assist parents. 2 face to face seminar events 1 'virtual conference' event to be available from NatSIP website Develop new model of regional commissioning. (Subject to funding innovations project bid, in Yorkshire and Humberside region, being successful.) Greater understanding of MSI challenges and solutions 2 meetings, dissemination reports and

5. WIPs – Requirement 1

5.1 WIP 1.1 - NatSIP Web Site

Contract Requirement Items in bold relate to this part of the workstream:

Ensuring that the Sensory Learning Hub has sections for different elements of the workforce from TAs through to SENCOs, as well as specialist SI professionals. The offer is enhanced with advice and materials from TAs through classroom teachers to SENCOs. This will include simple versions of What Works and teaching strategies and advice at different levels of expertise. Potential is explored for a simple link to basic top tips or, at a minimum, identified and easy to access elements of the website that teachers and classroom support can easily access. The actions outlined below will form a coherent offer supported by further developments in the web offer through the Sensory Learning Hub.

This will include:

- Enhancements to the Sensory Learning Hub
- Development of What Works guides, including Technology
- Find a specialist directory of where to find specialist advice
- Training calendar with links to both face to face training and webinars/online courses

A way to link to the website to provide simplified 'to do' tips

KPIs to be achieved Items in bold relate to this part of the workstream:

No. of users of website and those accessing SLH and WW exceeds previous years target by 10%

User satisfaction feedback gives positive satisfaction rating in 90% of feedback

Production and publication of documents and no. of downloads

No. of users of the SLH discussion forum

Workforce is more able to support SI CYP in classroom settings and better able to identify when they need specialist support. (Measured by structured feedback)

Children with SI outcomes improve as a result of enhanced expertise. (Measured through feedback from SI services via monitoring.)

Workforce more aware of how CoP can be applied successfully with CYP. (Measured by feedback and usage on the site.)

Produ	Products/Deliverables: Items in bold relate to this part of the work stream:				
Q1:	Communication plan identified – month 1 Completed Review of Website structure to make it more easily accessible, including links to basic top tips (quick tips) Review completed and revision work on Quick Links and login wall changes implemented Explore and develop a directory for finding specialist advice – Find an Advisor Directory launched and available on the site				
Q2:	Review of Website structure to make it more easily accessible, including links to basic top tips (quick tips) Completed Explore and develop a directory for finding specialist advice Pilot directory launched. More advanced version in design phase Development of the SLH forum Keep What Works updated to capture recent information Revision of content taxonomy completed to make the WWDB more relevant for users. Additional content items are being loaded as they emerge from the editorial board				
Q3:	Explore and develop a directory for finding specialist advice – completed for MSI and VI Create easy entry on the Sensory Learning Hub for production of Essential things you need to know about your role in supporting CYP with HI/VI/MSI with summaries specifically for Mainstream teachers, TAs, SENCos with links to more detailed advice Development of the SLH forum				
Q4:	Development of the SLH forum Keep What Works updated to capture recent information				

Training Pathways document: This was published at the end of Q3. The Training Pathways page has been visited 89 times in the quarter, with visitors spending an average of 25m 12s on the page. The training pathways document has been downloaded 17 times.

Find an adviser: Review completed – The VI advisor directory was taken live on 8 November 2017. The VI advisor directory has been downloaded 7 times in the quarter. The MSI Advisor directory (published previously) has been downloaded 54 times in the quarter. The Find an advisor page has been visited 234 times during the quarter.

Consideration is being given to implementing a database back-end to allow addition of HI advisors to the system in Q4.

Updating of the WWDB has been taken as far as possible given delays in submissions from colleagues. This issue has been addressed at individual and Project Board meetings.

5.2 WIP 1.2 – Online Training

Contract Requirement

Continue to offer online training to mainstream workforce through offering of more free places following on from the success of this year's offer. This will allow training of more front line staff and through training more tutors also ensure a growing number of specialist teachers are equipped to help train the mainstream workforce and see this as part of their role.

- Recruiting more learners and schools/settings
- Include OLT FE module for HI and VI

KPIs to be achieved

10 new sensory services trained to deliver and 200 new course participants enrolled

HI and VI FE modules updated with new links to video included and delivered to 50 participants

Participants rate the course good or excellent in 90% of feedback

Participants feel more competent to address CYP with SI needs

Produ	Products/Deliverables		
Q1:	Contact made with new delivery partners		
	Identification of review group for FE modules		
Q2:	Recruitment to existing modules		
	Modifications to FE modules		
	Transfer of all modules to new web platform		
Q3:	Recruitment to all modules		
	Further additions to FE modules		
Q4:	Continuing recruitment to all modules		

Delivery partners has increased to 43 (38 in previous quarter). Of these, 31 (was 21) are progressing the hearing module, 32 (was 17) the vision module, and 7 (was 3) the MSI module. We anticipate an additional 156 enrolments from the 13 delivery partners still in the preparation phase.

There have been 253 course enrolments in Q3, making a total of 419 enrolments over the period April-December 2017. This is 209% of the 200 places predicted. The breakdown of the 419 enrolments is 166 HI, 184 VI and 69 MSI.

The overall total since 1 April 2016 is now 687 against a planned total of 500 (137%) with a potential of another 156 (see above) taking our projected total at contract end to 843 (168.6% of planned total).

HI and VI courses for the FE sector have been transferred to the new web platform to provide compatibility across a full range of devices including tablets and mobiles.

The HI FE course has been reviewed and updated, and is currently undergoing final checking before the formal launch planned for Q4.

5.3 WIP 1.3 – Development of face-to-face training and support materials for SENCos

Contract Requirement

Development of face to face training and support materials for SENCOs so that they are better able to support the mainstream workforce and deliver on Chapter 6 of the CoP. As well as SENCOs in schools and colleges the contractor targets groups of what are sometimes referred to as super SENCOs. There are highly trained SENCOs often with a MEd in SEND or similar level qualifications. The aim is for them to promote best practice and knowledge through their networks.

- SENCO training super SENCO events with regional SENCO forums
- Approach SENCO qualification providers for slots on SENCO course for more general awareness

KPIs to be achieved

Development of SI materials and delivery of training sessions for SENCOs

Delivery of at least 5 planned SI training events

Attendance at training events organised by other providers

Products/Deliverables Q1: Communication plan identified – month 1. Publicity through working day, website and directly targeted to SENCO training providers completed to 8 qualification providers Contact SENCO training providers and offer training in SI. Contact SENCO groups and offer training sessions, seek involvement in designing training pack. 2 SENCO forums have expressed interest Q2: Develop training session presentation with SLH and Technology workstreams. Training sessions to providers delivered. Contact SENCO groups and seek participation in designing training pack (1.4). Working group to take place 4th October. Surveyed SENCOs Q3: Deliver training at events. Inclusion of materials to some SENCO qualification provider courses. Q4: Ongoing delivery of events. SENCOs rate that they are more confident to deal with sensory issues Follow up evidence that SENCOs are using materials SENCOs feel more competent to address needs of SI children (Measured by event feedback and follow up where possible)

Q3:

There are presently some 17 SENCO training events in the event calendar for delivery by the end of the contract. 9 of these have been delivered by quarter end with a gross attendance over 9 events of 294. It is projected that 350+ SENCOs will receive training in Q4, with approximate coverage over the project set to exceed 600+ SENCOs.

Themes for future training events are emerging, including accessibility plans, quality first teaching for SI, and practical courses on the use of SI technology.

Evaluations have been enthusiastic, and there have been increased downloads of resources from the website following all the sessions.

In all cases the delegates recorded an improvement in their confidence rating for working with CYP with SI in their settings.

Training is scheduled for 7 more SENCO training sessions and 4 SENCO forums in Q4.

Training is also being requested by the SENCO course training providers for 2018 -19.

The development of the content for the NatSIP mainstream training pack has been through engagement with SENCOs at events.

5.4 WIP 1.4 – Develop a mainstream training pack

Contract Requirement

Develop a mainstream training pack that can be used by all sensory impaired services in their work with local mainstream schools when they are doing training. This will be developed from the best practice currently underway in some services and will support greater use of sensory support services and growing expertise in the mainstream workforce.

• The mainstream school training pack - linked to online resources through the training hub

KPIs to be achieved

HI resources drafted and reviewed - end of Q2

HI resources published – end of Q3

VI/MSI resources drafted and reviewed – end of Q2

VI/MSI resources published - end of Q4

Positive response to training pack from SI services

Mainstream teachers more confident about addressing needs of CYP with SI. (Measured by follow up with mainstream teachers by SI services)

Produ	Products/Deliverables	
Q1:	Identified need and solution	
Q2:	Working with SENCOs to identify training needs and start building framework of training pack. Survey SENCOs and on line. Identify partners. See 1.3 above	
Q3:	Resources prepared, piloted and reviewed	
Q4:	Resources delivered and available on website	

'Getting Started' for mainstream staff was published in Q2 on 25 September 2017 as noted in the previous report, available both as a web page and a PDF downloadable version.

In Q4, there were 257 visits to the web page, with users spending an average of 23, 57s (was 14m 9s in previous quarter) viewing the page. There have been 118 downloads of the PDF version during the quarter (was 67 in previous quarter).

Work is underway on the 'Working with... A first steps guide to working with children and young people with sensory impairment' document which was the subject of a working group at the working day on 4 October 2017. This document is scheduled for publication in February 2018. Case-studies have been commissioned for inclusion.

In collaboration with WS1.3 above, resources for mainstream staff have been identified by SENCOs. These include: top tips, quality first teaching, help in writing ISPs for CYP with SI, ideas for learning walks, quick guide-top 5 tips, exemplar lesson plans, signposting to existing documents, guidance on the content of accessibility plans. The resources which are additional to those currently in development have been identified for future NatSIP work.

Work is underway for the completion of the mainstream training pack portfolio in February 2018.

WIP Status:



5.5 WIP 1.5 – Promote the work being done by NHS England and Public Health England to create an awareness of the importance of hearing well and understanding the challenges faced by children who need additional support to hear.

Contract Requirement

Deliver Dangerous Decibel training as part of an integrated approach to understanding the context of sensory impairment and good classroom practice in relation to noisy environments and the impact on learning for children with sensory impairment.

KPIs to be achieved

Public Health England will be arranging for training in Dangerous Decibels. Train the trainers, peer reviewed approach to provide interested SI service professionals in an evaluated training offer to schools and colleges.

Delivery of training in pilot areas

Produ	Products/Deliverables	
Q1:	Communication plan identified – month 1. Seek participants through NatSIP training day, contract comms, etc. Completed	
	6 SI service colleagues identified to participate in training Completed	
Q2:	Participate in training – progress dependent on NHS England	
Q3:	Delivery of DD in 6 schools/colleges	
Q4:	Participants feel more confident dealing in understanding overall issues of hearing and deafness. (Measured at end of course)	

Q3:

There is still interest from 6 HoSS/VCS partners in delivering this across England, but we are still awaiting training dates from NHS England.

WIP Status: GREEN. This workstream is stalled on delays in upstream delivery of the training from NHS England.

5.6 WIP 1.6 – Technology

Contract Requirement

Easy to use technology information and engagement events for mainstream schools and colleges to support the use of technology and raise awareness of what else is available. Production of training pack to support the events.

KPIs to be achieved

- 1.6 i 12 events in mainstream provision
- 1.6 ii Participants understand and are more confident in using equipment. (Measured at end of course 90% confident rating)
- 1.6 iii Using Easy Access technology checklist and guidance produce a training pack to deliver at training events to raise awareness

Products/Deliverables

Q1: 1 April -30 June 2017

Communication plan completed

WIP completed

Review of 2016-17 workstream completed

Content of training pack, including evaluation/feedback mechanism completed

Content of training events completed

1 Test Event

Q2: 1 July -30 Sept 2017

Training pack - content developed

Training Event - Video content developed completed

Training Event - written content developed completed

Review of Training Pack and Content of Training completed

Collection and Analysis of feedback completed

Delivery of 5 training events – in progress

Q3: 1 Oct -31 December 2017

Ongoing review of Training Pack and Training Content

Collection and Analysis of feedback

Delivery of 5 training events

Q4: 1 January – 31 March 2018

Collection and Analysis of feedback

Finalise training pack for publication

Identify next steps with Advisory Group

Specialist SI Information Sheet

Delivery of 2 training events

Delivery of events has continued as planned, including delivery of technology content at SENCO events (referenced above).

Videos used in the training have been professionally subtitled and made accessible to others delivering training, and also shared with individuals who agreed to appear in the videos.

The final version of the technology training pack has been completed and made available to other staff undertaking the training.

Work on evaluation of feedback forms has been completed, including measuring confidence outcomes in percentages.

We have noted requests from contacts for 'hands-on' training sessions on various technology devices. This would be part of delivery in the future.

Delivery events planned (target of 12):

Venue	Date	Status
1 Bucks	July 2017	Completed
2. Worcester	14 September 2017	Completed
3 HoSS/4 NatSIP (2 sessions)	4 October 2017	Completed
5 Roehampton	1 November 2017	Completed
6 UCL	6 December 2017	Completed
7 UCL	14 December 2017	Completed
8 Worcester	1 January 2018	
9 Bournemouth	22 January 2018	
10 Manchester	27 January 2018	
11 NatSIP	6 February 2018	
12 Northampton	14 February 2018	
13 Peterborough	19 February 2018	
14 UCL	19 March 2018	

5.7 WIP 1.7 – Face to face training for TAs and support staff

Contract Requirement

- 1) On line streaming and recording/accessibility (pilot) of suitable courses
- 2) 2day TA courses VCS/LA partners working together to deliver training (HI/MSI and VI)

KPIs to be achieved

- 1) Pilot 2 suitable courses and have available, post event, on the NatSIP website
- 2) Develop materials and deliver 2day courses, as a partnership between VCS and LA, in HI, MSI and VI
- 3) Continue with delivery of 5 day RCE course with partners

Produ	Products/Deliverables	
Q1:	Communication plan identified – month 1. Identify training partners, geographical locations and schedule dates. Identified event for MyClearText to stream, October.	
Q2:	Deliver HI TA course in London – completed Complete analysis of MSI pilot from March 2017 and refine course content with working group. Arrange MSI course delivery in North - completed 5 day RCE course delivery in Kent. – underway	
Q3:	MSI course delivery in North and additional area 5 day RCE course in Bristol?	
Q4:	VI course delivery	

- HI 2-day training (NDCS with Tower Hamlets) in London in Q2 was well attended and evaluated very positively. The trainers have responded to requests from schools will repeat the course in Q4.
- MSI 2-day training will take place in Bradford in January and Kent in March 2018.
- MSI 5-day training (RCE course) has run in Kent in Q3 and will move to East Riding, and potentially Bristol, in Q4.
- 5-day Intervenor training, which is run in collaboration with NatSIP, has been delivered 6 times, across England, in Q3. 4 more courses are scheduled for Q4.
- VI 2-day training will take place in Q4, with VIEW a new LA partner.

5.8 WIP 1.8 – Examination access

Contract Requirement

Online awareness raising resource (links to Equality duties, Reasonable Adjustments). To be used also as part of the schools training and awareness pack (1.5/1.6)

KPIs to be achieved

Update of current document relevant to Access Arrangements and in line with the new JCQ regulations 2017-18

Resource for SENCos and mainstream schools and trial in use by 20 teachers

Teachers better able to support adjustments by use of information

Produ	Products/Deliverables	
Q1:	Project plan and costs agreed. Completed	
Q2:	Review existing NatSIP examination access guidance in light of new regulations once issued; incorporate into resource and new awareness packs (1.3 and 1.4) Completed	
Q3:	Develop an interactive online resource to promote an awareness of exam access arrangements for SI learners	
Q4:	Trial online resource with 20 mainstream staff (SENCos, teachers, exam officers)	

Q3:

The online resource has been updated as planned and will be reviewed with teachers and exam professionals in Q4. A working group will pilot the tool at the NatSIP working day on 6 February 2018.

The existing hardcopy exam guidance has been updated and is published on the NatSIP website.

There have been 403 visits to the website Exam Access page during the quarter, with users spending an average of 12m 20s reviewing the page. There have been 200 downloads of the PDF Examination Access document during the quarter.

5.9 WIP 1.9 – 16-25 years

Contract Requirement

Continued work building on this year to ensure that there is a coherent offer post 16 and post 19 especially around apprenticeships.

- Apprenticeships HI and VI regional events for providers
- Supporting Achievement in HE (deaf students)
- Webinar with ETF

KPIs to be achieved

Materials ready for events

Publish and receive evaluated feedback from 20 users

Deliver to 50 delegates

Confidence of participants increased. (Measured at end course. Information rated as useful)

Produ	Products/ Deliverables/Work Schedule	
Q1:	Develop VI materials Develop and publish HI HE Supporting Achievement for Deaf Students resource. Completed	
Q2:	Planning and publicity for regional events completed	
Q3:	Deliver 1st regional event for SI apprenticeship providers	
Q4:	Deliver 2nd regional event for SI apprenticeship providers Webinar with ETF	

Q3:

The University of Birmingham have completed a draft of the VI version of Supporting the Achievement of Young People in Higher Education, as a companion to the HI version published previously.

• 2 regional events on apprenticeships were delivered in Manchester (17 November 2017, 8 attendees) and London (1 December 2017, 13 attendees). Total attendance for these events was 21. 88% of delegates reported a high level of satisfaction with the training.

WIP Status: GREEN

6. WIPs – Requirement 2

6.1 WIP 2.1 – Strengthen the Sensory Learning Hub for SI professionals

Contract Requirement

2.1 Strengthen the Sensory Learning Hub for SI professionals now it is up and running as part of the NatSIP website - through providing additional content and promoting its use to sensory professionals. Develop the training log concept further and link this directly to the training calendar. Now the basic elements are in place identify and create further specialist resources and promote these through the learning hub.

Website:

- CPD area/log
- Training calendar
- Development of specialist sections

KPIs to be achieved

Number of users increased by 5%

New materials and CPD log available on site and number of downloads in line with NatSIP average

Positive response from SI specialists to new materials

Restricted areas of the website completed

Specialist Workforce is more able to support mainstream workforce and SI CYP. (Measured by structured feedback)

Children with SI outcomes improve as a result of enhanced expertise. (Measured through feedback from SI services via monitoring)

Specialist Workforce more aware of how CoP can be applied successfully with CYP and ensure they are aware of latest good practice and can log training. (Measured by satisfaction rates)

Produ	Products/Deliverables	
Q1:	Identify what SI professionals want from the SLH through surveys and analysis of use. Revise and update guidance docs. Completed	
Q2:	Develop the CPD log form with SI services, use and evaluate.	
Q3:	Refine training calendar	
Q4:	Develop restricted areas of the website	

Development of the CPD package for all three impairments is in progress. Arrangements have been made to introduce the package in a workshop at the BATOD conference in March 2018.

Information about the CPD package has been shared on HoSS. An initial request for organisations to trial the package has also been made.

The design of the package reflects the standards for Teacher Professional Development as recommended in the document published by the DfE in July 2016.

A promotional slide on the SLH has been designed and is now available to be used in training courses – including the SENCO and Technology training events referenced above.

There were 1,457 (was 810 in previous quarter) visits to the SLH during the quarter, generating 4,033 (was 3,325) page views.

6.2 WIP 2.2 – Train SI leaders for the future

Contract Requirement

2.2 Train SI leaders for the future and ensuring SI support services can meet the needs of the new educational environment. This work follows on from the contractor's review of how to assist sensory support services to be fit for purpose in the new commissioning and educational environment of the future. National working days and regional learning events to take the work programme forward will include:

- Developing a better understanding of commissioning and how to influence and negotiate contracts with commissioners including awareness of Equality duties (RA). From this hold training days for heads of services and commissioners to promote a better understanding and competence in commissioning for sensory services
- Development of business models and strategic planning for sustainability in the future (SI services/LA reviews/High Needs funding and Eligibility Framework)
- Evaluating impact of specialist interventions on SI learners
- Bringing together a quality evaluation framework for SI services (to demonstrate outcomes) and a checklist of statutory obligations for SI services

KPIs to be achieved

New commissioning/service/business models researched and developed and published to support training events

3 commissioning clinics held in regional venues

3 regional training events for HOSS to support use of models and better commissioning delivered to 70 participants. (HOSS or service leaders)

Quality evaluation framework published

Leaders express great confidence in ability to be able plan future services, negotiate with commissioners and develop proposals. (Measured at end of course)

Products/Deliverables	
Q1:	Communication plan identified – month 1 - completed
	Training events held on good commissioning practice with input from commissioners. One workshop held – 9 th May 2017 – at National working day - completed
	Checklist of Statutory Obligations Checklist published – completed
	Training event held on Demonstrating Impact – key note presentation to 70 delegates and follow up workshop to 30 - completed
Q2:	1 bespoke training event delivered on impact evaluation and guidance published
	Training events held on good commissioning practice with input from commissioners
Q3:	Research and report on commissioning by LAs, schools and other providers with market analysis of scope and opportunity for different service offers. Production of Guidance to support training and follow up
	1 bespoke training events delivered on impact evaluation and guidance
	Training events held on good commissioning practice with input from commissioners
	Development of Quality Evaluation Framework
	3x Evaluation days [Nilli Filliand a week on topic at will take place in O2 and 2]
	[Niki Elliot's work on Impact will take place in Q2 and 3]
Q4:	Development of new commissioning models with guidance for HOSS based on the research with LAs and commissioners and consultations with HOSS
	Training events held on good commissioning practice with input from commissioners
	1 bespoke training events delivered on impact evaluation and guidance

Training Events:

Following the first training event in London in Q2, training events were held in York (18 October 2017, 25 attendees) and Birmingham (8 November 2017, 21 attendees).

Feedback from York evaluation forms: 19 delegates rated the event 5 stars, 13 delegates rated the event 4 stars. Typical comments included: "An excellent day. Presentations really helpful with good information."

Feedback from Birmingham evaluation forms: 17 delegates rated the event five stars, 5 delegates rated the event four stars. Typical comments included: "Dedicated time to focus and pull together future actions is really beneficial. Opportunity to reflect on different models of service delivery/networking with colleagues to understand how change agenda is impacting is useful for considering new ways of service delivery. I thought it was pitched at a very appropriate level for my role – both affirming and challenging." and "Immediate impact! We are preparing a presentation for commissioners and everything discussed today will be very useful."

Research questions and targets developed and agreed and ready to be undertaken in the new year.

With 78+ attendance at the working day events, plus 17 at the first clinic event, this workstream has exceeded its KPI for number of attendees reached. The evaluation The KPI of a 90%+ rating 4 or 5 stars for events has also been exceeded.

A checklist for services to use as they consider how they align with government legislation and guidance has been published. There have been 246 downloads of the PDF version, and 159 downloads of the Word version/

Evaluation Training ("How do we show that we are making a difference?" Workshops)

2 workshops have been held. Newcastle (10 Oct 2017) with 18 delegates, London (5 Dec 2017) with 22 delegates.

A third evaluation workshop is scheduled for Manchester (23 January 2018) with 24 delegates booked. By the conclusion of the contract, 64 delegates will have attended the three dates for this training. Evaluations are positive, averaging 4.5 of 5 stars on the two events to date.

WIP Status:



6.3 WIP 2.3 – Publish an evidence base of progress for MSI CYP

Objective	Key Performance Indicator (including targets for success)	Activities/Actions	By When?
Publish an evidence base of progress for MSI CYP	 Produce tools to support delivery of the Victoria MSI Unit curriculum and use of the linked assessment profiles, including Summary of issues for planning, recording and evaluating progress when using child-centred curriculum appropriate for MSI-linked needs, and ways of addressing these Flowchart of planning, delivery, assessment and evaluation cycle Sample templates for target-setting, student needs and teaching strategies, planning and recording Case studies and 'worked examples' of templates Suggestions for additional assessment materials 	 Summarise issues for planning and recording progress on child-centred curriculum, and appropriate responses to these Draft flowchart of planning, delivery, assessment, evaluation cycle Draft templates for target-setting, student needs and teaching strategies, planning and recording Develop case studies including use of templates Suggest additional assessment measures for specific needs/ages/stages (e.g. 14-19 accreditation) Seek feedback from settings using the Victoria MSI Unit curriculum and revise if necessary Prepare final version for publication on website 	Q2

Trials were revised and extended in the light of the comments received.

A toolkit of planning, recording and evaluation materials supporting the use of the Victoria MSI Unit curriculum has been drafted, revised, and is presently being prepared for publication.

The materials were reviewed by a working group at the NatSIP working day on 4 October 2017, and draft planning, recording and evaluation materials have been sent out to volunteer professionals from a range of types of setting for comment. 14 sets of comments were returned. These were very positive about the work overall and very helpful in their detailed suggestions for improvements.

The materials include, as planned:

- Summary of issues for planning, recording and evaluating progress
- Flowchart of planning, delivery, assessment and evaluation cycle
- Sample templates for target-setting, student needs and teaching strategies, planning and recording
- Case studies and 'worked examples' of templates
- Suggestions for additional assessment materials

This workstation has therefore achieved all its KPIs to Q3.

WIP Status:

GREEN

6.4 WIP 2.4 – Develop a new framework for the support and deployment of CSWs

Contract Requirement

Framework: to provide clarity to education providers on the role, skills and qualifications needed to meet CYP individual educational needs and outcomes

KPIs to be achieved

Engagement event – early Q3. Participation across the sector

Publish framework – early Q4

Greater clarity on role of CSWs – framework referenced by others

Produ	Products/ Deliverables/Work Schedule	
Q1:		
Q2:	Drafting of framework and initial consultation	
Q3:	Further consultation with sector	
Q4:	Framework published and disseminated	

Q3:

A consultation on the resource took place at the NatSIP working day in early October feeding into the development of a second draft, with the support of West Kent College and Greenwich's Sensory Service. The resource is on track for publication in Q4

6.5 WIP 2.5 – Post-19 EHC Plans

Contract Requirement

EHC Plans post 19 training for parents/young people/professionals - links to Mental Capacity Act

KPIs to be achieved

Professionals and parents are confident they understand and can contribute to the process of plans appropriately. Measured at end of course and follow up

Produ	Products/ Deliverables/Work Schedule	
Q1:	Planning completed	
Q2:	Training event for professionals – dates agreed	
Q3:	Training event for parents	
Q4:		

• Q3: Two workshops for professionals (24 November 2017) and parents (25 November 2017) on EHC plans post-19 and the Mental Capacity Act were delivered during the quarter, to a to a total of 11 delegates. 100% of delegates who provided feedback were satisfied with their training with 75% reporting the highest level of satisfaction.

WIP Status:



6.6 WIP 2.6 – Outcomes Benchmarking

Contract Requirement

2.6: Support to transition the outcomes benchmarking to support the NatSIP/UCL/City/CRIDE longitudinal study and to look at the development of VI and MSI benchmarking.

KPIs to be achieved

KPI 1 Successful launch of the NatSIP/UCL/City/CRIDE longitudinal programme of data collection for CYP with HI

KPI 2 Running of the last OB exercise under current arrangements

KP 3 Consultation over future VI and MSI benchmarking

Products/Deliverables		
Q1:	N/A. First release reporting to LA participants and Reference Group for 2016-17 activity by 30 th June – completed. NatSIP/CRIDE planning and ToR - completed	
Q2:	KPI 1: NatSIP/UCL/City/CRIDE longitudinal programme database developed plus the Guidance document for project - completed	
	KPI 2: Revised set of performance indicators; revised online survey (OBMRS); Guidance for OB exercise (Ac. Yr. 2016/17) prepared - completed	
Q3:	N/A	
Q4:	KPI 1: NatSIP/UCL/City/CRIDE longitudinal programme first year of data collection completed by end of March 2018	
	KPI 2: Target of 100+ LA data submissions in the OB exercise by the end February 2018	
	KPI 3: Consultation report on the future of VI and MSI benchmarking by the end of March 2018	

Q3:

Preparation for the NatSIP/CRIDE longitudinal study, although behind the original timescale, continues, with a projected launch in January 2018.

All elements of the Outcomes Benchmarking exercise are running to plan.

6.7 WIP 2.7 – Early years language development in deaf children

Contract Requirement

Discussion seminar events based on what we know from recent research

KPIs to be achieved

Professionals better informed

Products/ Deliverables/Work Schedule		
Q1:	Planning, publicity and booking for events opened - completed	
Q2:	1 st discussion seminar event – completed 12 September 2017, 26 delegates	
Q3:	2 nd discussion seminar event - filmed to be available as a virtual conference available from NatSIP website	
	3 rd discussion seminar event	
Q4:	Promotion and dissemination	

Events scheduled for: 12 Sep 2017 – Exeter

16 Oct 2017 - London (NDCS)

13 Nov 2017 – Cheadle Hulme (Seashell Trust) – now relocated to a larger venue to provide for more delegates

Q3:

The second and third workshops ran as a scheduled this quarter, attracting 22 delegates in London and 46 delegates in Manchester. Together with the first workshop (12 September, Exeter, 26 delegates) a total of 94 delegates have attended the workshops. Feedback has been positive, and has generated lots of useful discussion on promoting language and communication in the early years among deaf children. Leaders in services and schools are using the materials for DPD and INSET for staff.

Some 18 individuals registered interest in viewing the livestream of the event on 16 October 2017. The video of the livestream has been made available on the NatSIP website, where the page giving information on the video has been visited 27 times in the quarter. The video of Part 1 of the session has been viewed in whole or part some 36 times. The video of Part 2 of the session has been viewed in whole or part some 16 times.

6.8 WIP 2.8 – Regional commissioning for LISEND

This project stands outside the NatSIP DfE contract.

The bid submitted through the Children's Social Care Innovation Programme was unsuccessful. The group are taking forward the lessons learned through the MSI leaders group (see WIP2.9 below).

6.9 WIP 2.9 – MSI Leaders

Contract Requirement

MSI leaders group to address and share MSI and LISEND solutions in response to the sector

KPIs to be achieved

2 meetings, dissemination reports and MSI input into NatSIP events

Products/Deliverables

1 Todates, Deliverables	
Q1:	Communication plan identified – month 1. Existing group informed of progress – completed Solution: Find an MSI Advisor section opened on NatSIP website, linked through Sense website. Completed
Q2:	New Terms of Reference to be agreed between lead organisations in August 2017 Agree remit for group and date for meeting. 1 st meeting tba
Q3:	
Q4:	

Q3:

The planning group met on 30 October 2017 and agreed to re-visit the revised terms of reference and purpose statement for the group. These revised documents will be shared at the NatSIP working day on 6 February 2018. There will be a look at regional commissioning as model (post the Lenehan report) with lessons learned from the Innovations bid process (see 2.8), and a strategy devised to take the learning forward.

WIP Status: GREEN

-- End of Document -