

Workstream 1A.1

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**NatSIP Outcomes Benchmarking  
Academic Year 2013-14  
Impact Survey**

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## Preface



This report was prepared using funding provided by the Department for Education under grant agreement with NatSIP, the National Sensory Impairment Partnership:



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## **0. Executive summary**

An online impact survey on the uses being made of the outcomes benchmarking (OB) data was carried out as part of NatSIP's contract with the DfE.

Completed submissions were received from 41 of the 82 Services (50%) involved in the Academic Year 2013-14 exercise, covering 49 of the 96 LAs (51%). This provided a substantial, representative sample and, in itself, is thought to indicate the significant level of interest in and relevance of this area of work.

A key finding was that elements of all five areas of OB applications covered within the survey, (data management, service reporting, continuing professional development, quality assurance and service planning had been used by over 80% of the respondents.

Service discussion and reflection (95.4%) proved to be the most frequent application, whilst five of the seven elements of service reporting (to health and wellbeing boards/local joint strategic needs assessments; to consultants; to Ofsted; regionally; service and/or LA publications) formed the least frequent applications (14% to 36% respectively).

Importantly, 84% of the respondents reported that the OB data had been used to inform Service Development Plans.

Whilst direct impact upon children and young people with sensory impairment was not the primary focus of the survey, the applications may be construed as ways in which Sensory Support Services endeavor to develop their practices with the ultimate aim of improving outcomes for children and young people.

## **1. Introduction**

Since the introduction of the Outcomes Benchmarking Exercise in 2011, there have been annual evaluations to investigate the applications of the collected OB data. The reporting of these evaluations offers a practical resource for Sensory Support Services on the use of the data over time for different purposes and it was therefore considered appropriate to include the production of an annual impact survey report as one of the Key Performance Indicators (KPIs) in the NatSIP Outcomes Benchmarking Workstream Implementation Plan.

It will be noted that the term 'impact' in this context refers to the applications being made of the OB data by services, and not the direct effect upon children and young people with sensory impairment. The applications can, however, be construed as ways in which Services endeavour to develop their support and practices with the ultimate aim of improving outcomes for children and young people.

To address this particular KPI, all participants in the last OB exercise, (which focused upon sensory impaired pupils' outcomes data from the 2013 – 2014 academic year and which was first reported in June 2015), were invited to take part in an online survey in February 2016.

The online survey, comprising 17 questions which were identical to those employed in the previous exercise reported at the end of February 2015, can be viewed in the Appendix. Five specified areas of application were covered:

- Data management
- Service reporting
- Continuing professional development
- Quality assurance
- Service planning

There was also the opportunity for services to comment upon any other applications they had made.

Participants were asked to respond to each of the questions on the particular uses made of the OB data in two ways. Firstly with regard to the last exercise completed (i.e. academic year 2013-14 data) and secondly with regard to previous exercises if they had been involved. This was intended to capture the full implications of the longitudinal work as specific applications by services might change from year to year – for instance, whilst a service might engage in staff discussion and reflection on the OB data year on year, it might only use the OB data in reporting to Ofsted in a particular year.

## **2. Analysis of responses**

### **2.1 Survey Returns**

Completed submissions were received from 45 respondents from 41 of the 82 Services (50%) that participated in the last OB exercise (academic year 2013-2014) covering 49 of the 96 LAs (i.e. 51%). This provided a substantial, representative sample and, in itself, was thought to indicate the significant level of interest in and relevance of this area of work.

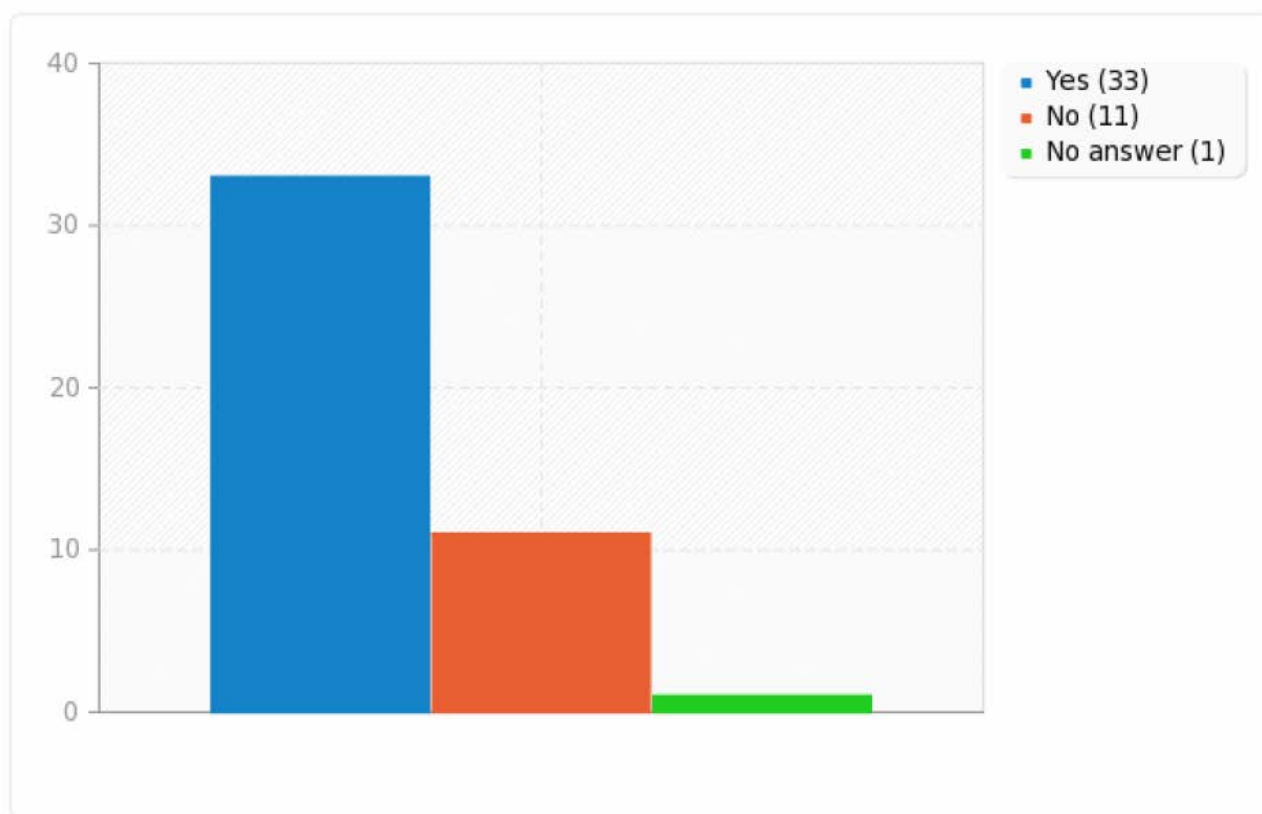
The median time for completion of the online survey was 2minutes 46 seconds.

## 2.2 Data management

Have you or your service used the outcome benchmarking data and report for:  
Developing data management systems within your service or LA (2013-14 data)?

Answer	Count	Percentage
Yes	33	73.33%
No	11	24.44%
No Answer	1	2.22%

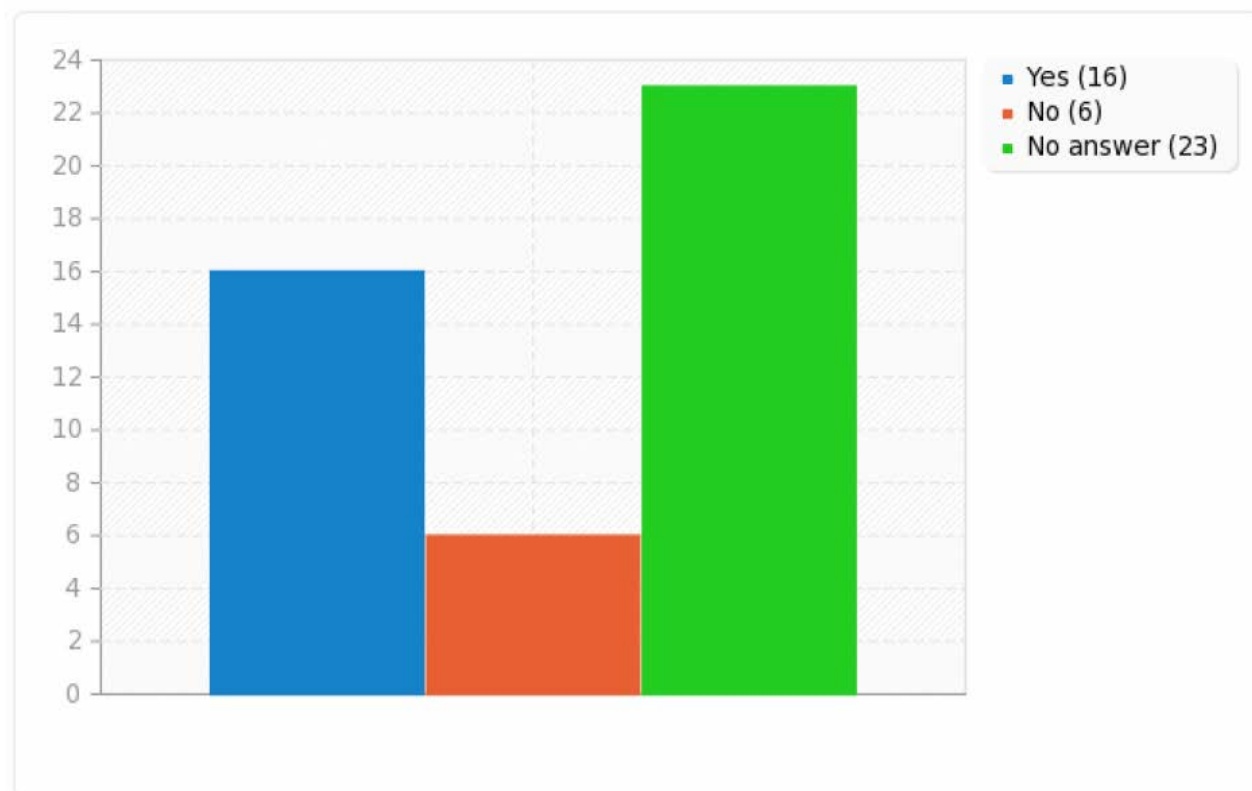
(Table 1a)



Have you or your service used the outcome benchmarking data and report for:  
Developing data management systems within your service or LA (previous exercises)?

Answer	Count	Percentage
Yes	16	35.56%
No	6	13.33%
No Answer	23	51.11%

(Table 1b)



#### Comment

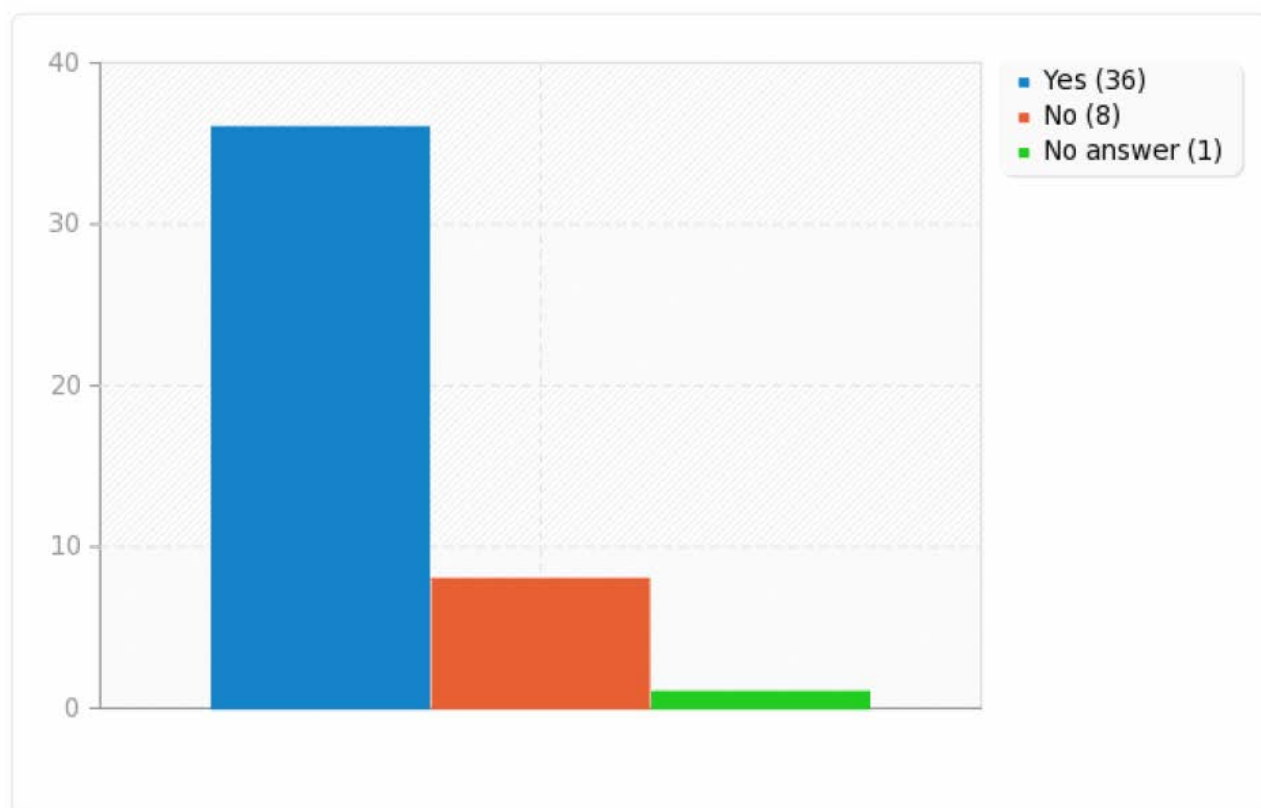
A number of services have commented since the NatSIP outcomes benchmarking started that the exercises have prompted them to develop or improve their data management systems. This is evidenced by the above data with the last exercise showing that of those who answered, 33 out of the 44 respondents (75%) engaged in such development (Table 1a) and with the previous exercises (Table 1b) showing that of those who answered, 16 out of 22 (73%) engaged in such development.

Have you or your service used the outcome benchmarking data and report for:

Establishing or improving systems for tracking and monitoring pupil progress (2013-14 data)?

Answer	Count	Percentage
Yes	36	80.00%
No	8	17.78%
No Answer	1	2.22%

(Table 2a)



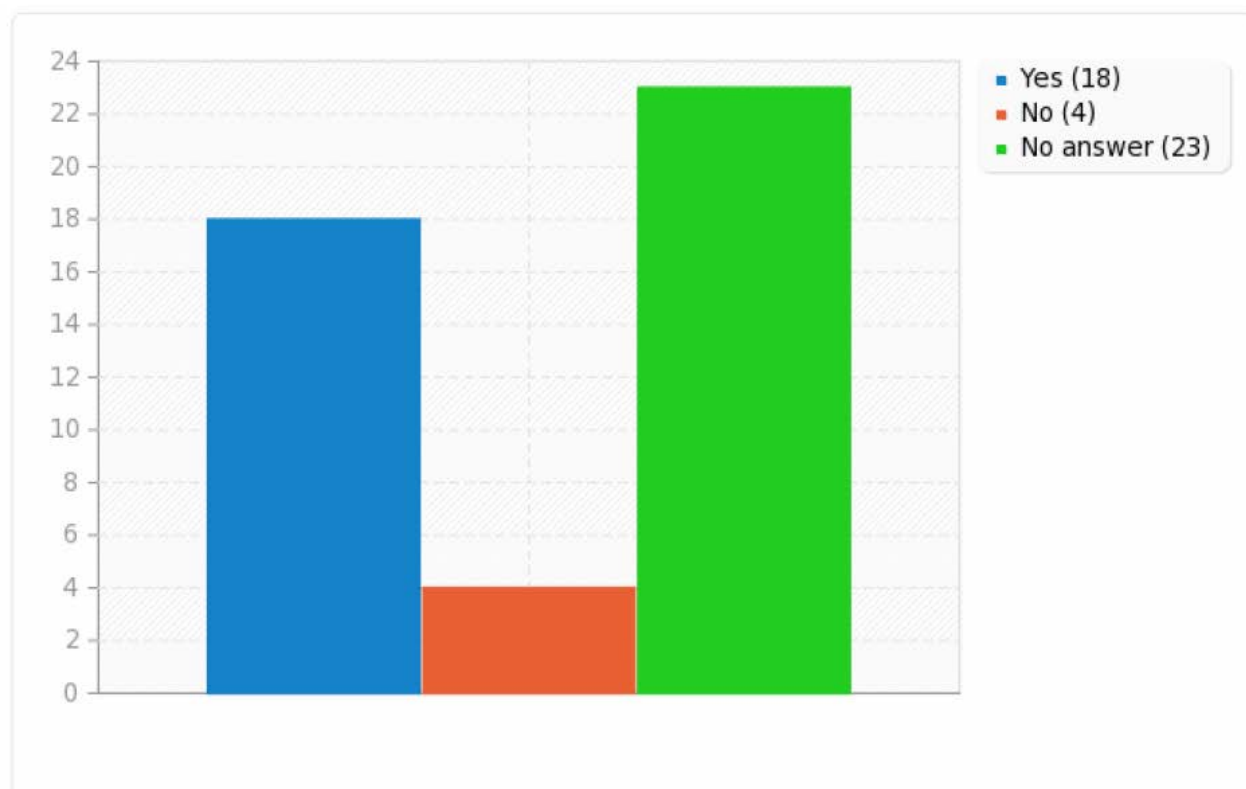


Have you or your service used the outcome benchmarking data and report for:

Establishing or improving systems for tracking and monitoring pupil progress (previous exercises)?

Answer	Count	Percentage
Yes	18	40.00%
No	4	8.89%
No Answer	23	51.11%

(Table 2b)



### Comment

Table 2a shows that, of those who answered (36 out of 44), 82% of respondents used the last OB exercise to engage in developing pupil tracking/monitoring systems. Table 2b reflects that 18 out of the 22 who answered (again 82%), used previous OB exercises to establish or improve their pupil tracking/ monitoring systems.

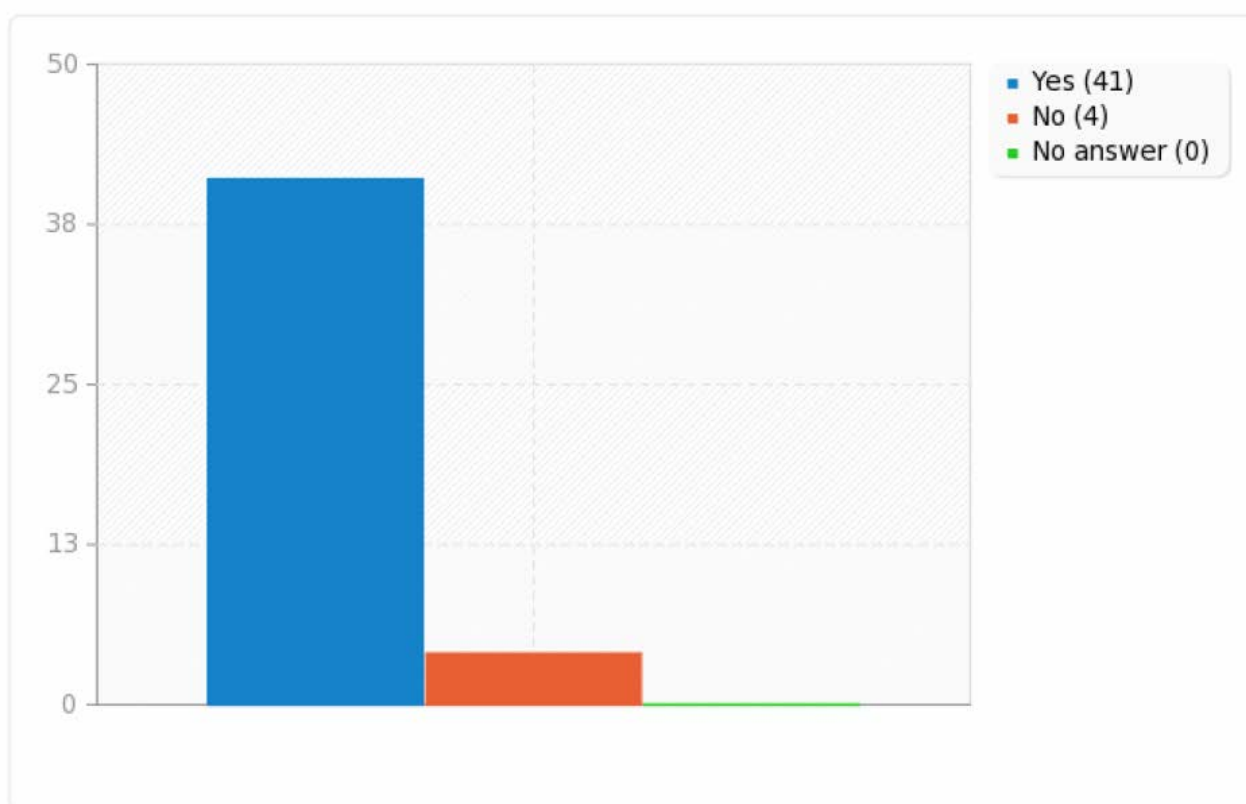
## 2.3 Service Reporting

Have you or your service used the outcome benchmarking data and report for:

Service reporting within the LA or discussion with the director and/or managers (2013-14 data)?

Answer	Count	Percentage
Yes	41	91.11%
No	4	8.89%
No Answer	0	

(Table 3a)

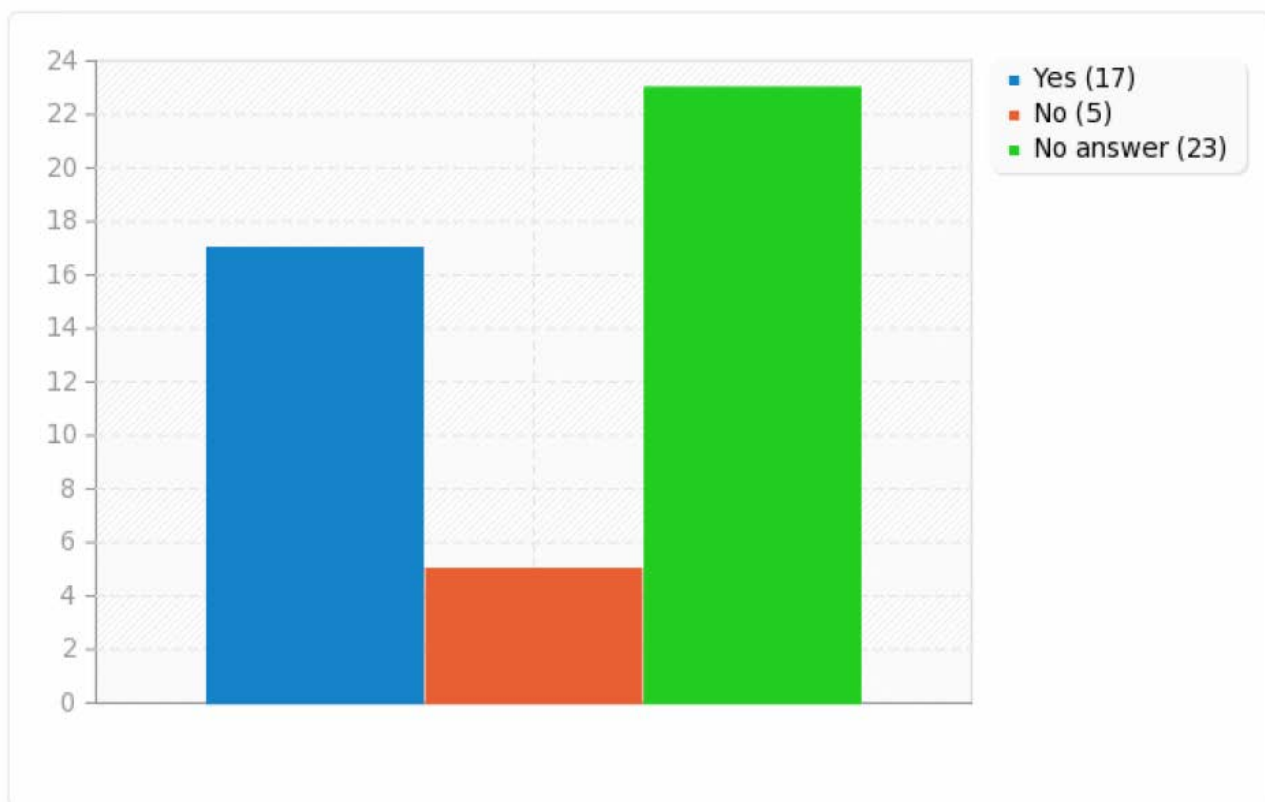


Have you or your service used the outcome benchmarking data and report for:

Service reporting within the LA or discussion with the director and/or managers (previous exercises)?

Answer	Count	Percentage
Yes	17	44.19%
No	5	2.33%
No Answer	23	53.49%

(Table 3b)



### Comment

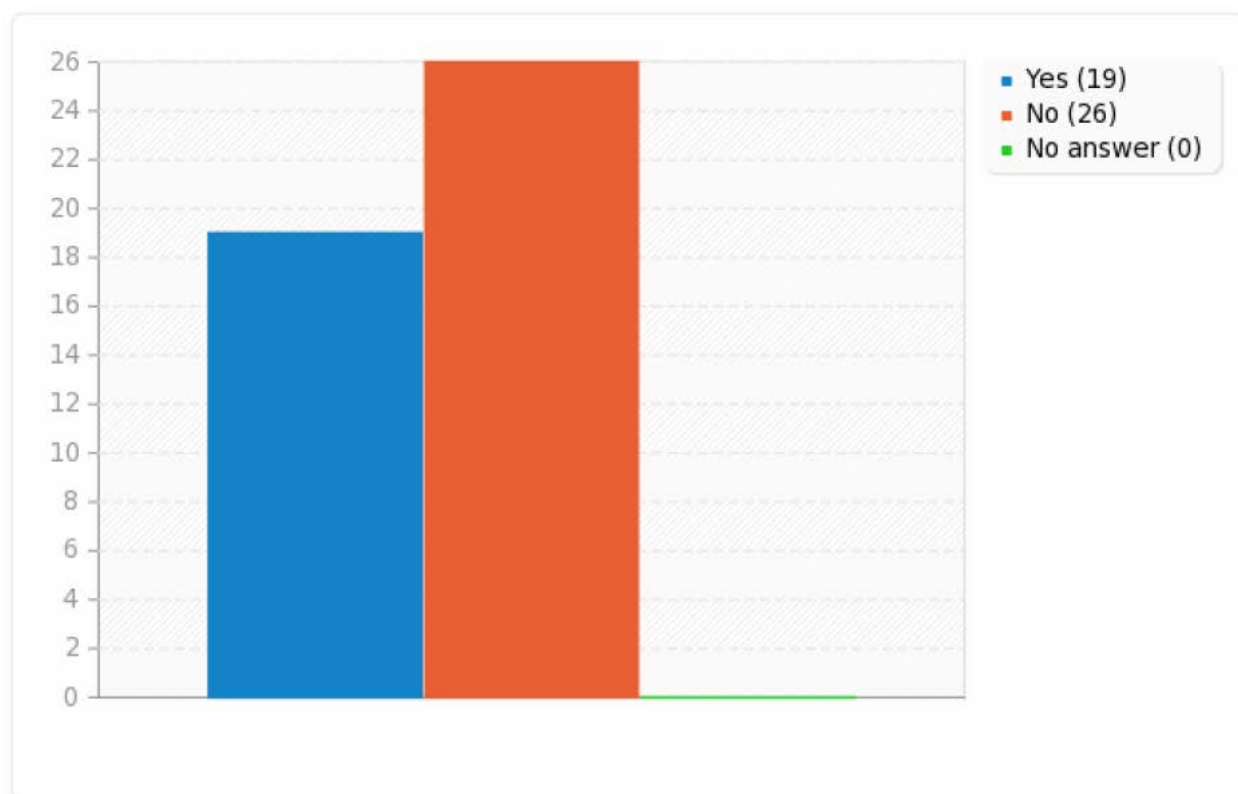
Table 3a shows that 91. % of respondents used the OB data for reporting within the LA or discussion with the Director and/or managers. Table 2b reflects that, of those who answered, 17 out of 22 (77%) used previous OB exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:

Service reporting to stakeholders (e.g. children and young people, parents, schools) (2013-14 data)?

Answer	Count	Percentage
Yes	19	42.22%
No	26	57.78%
No Answer	0	

(Table 4a)

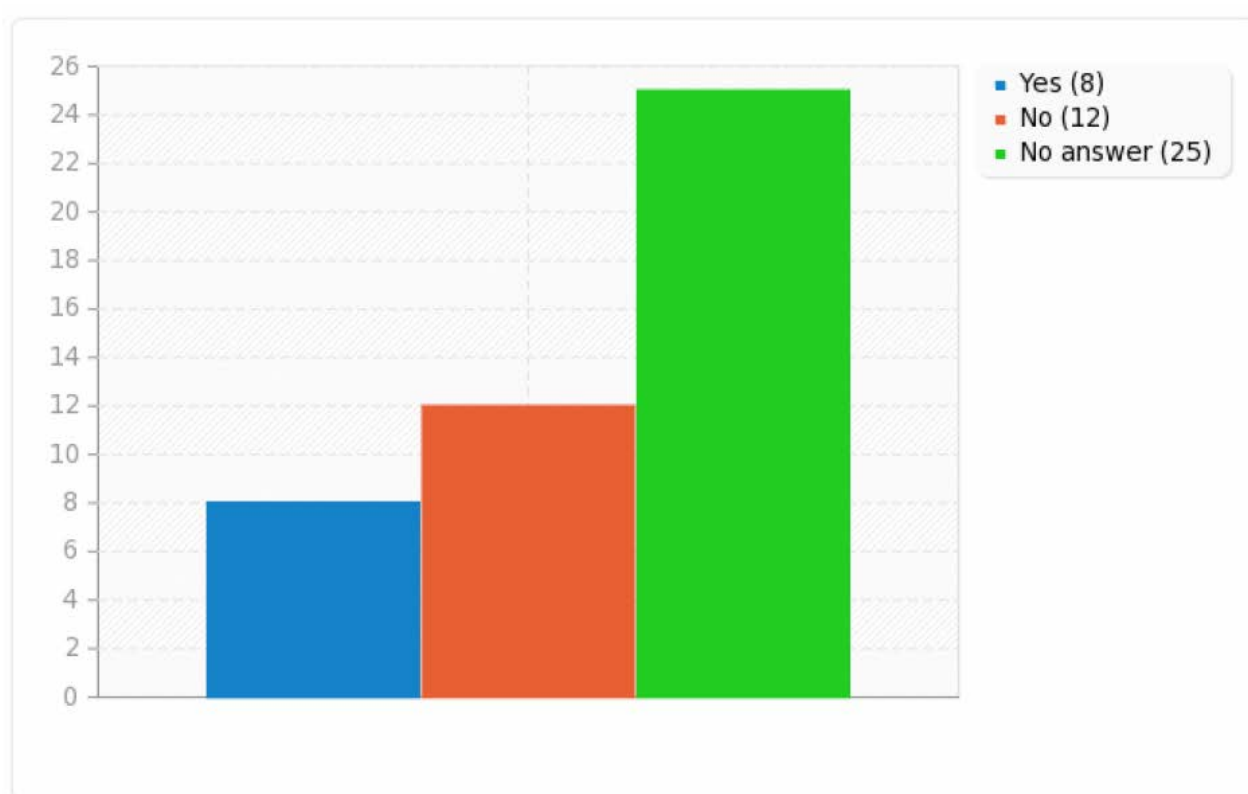


Have you or your service used the outcome benchmarking data and report for:

Service reporting to stakeholders (e.g. children and young people, parents, schools) (previous exercises)?

Answer	Count	Percentage
Yes	8	17.78%
No	12	26.67%
No Answer	25	55.56%

(Table 4b)



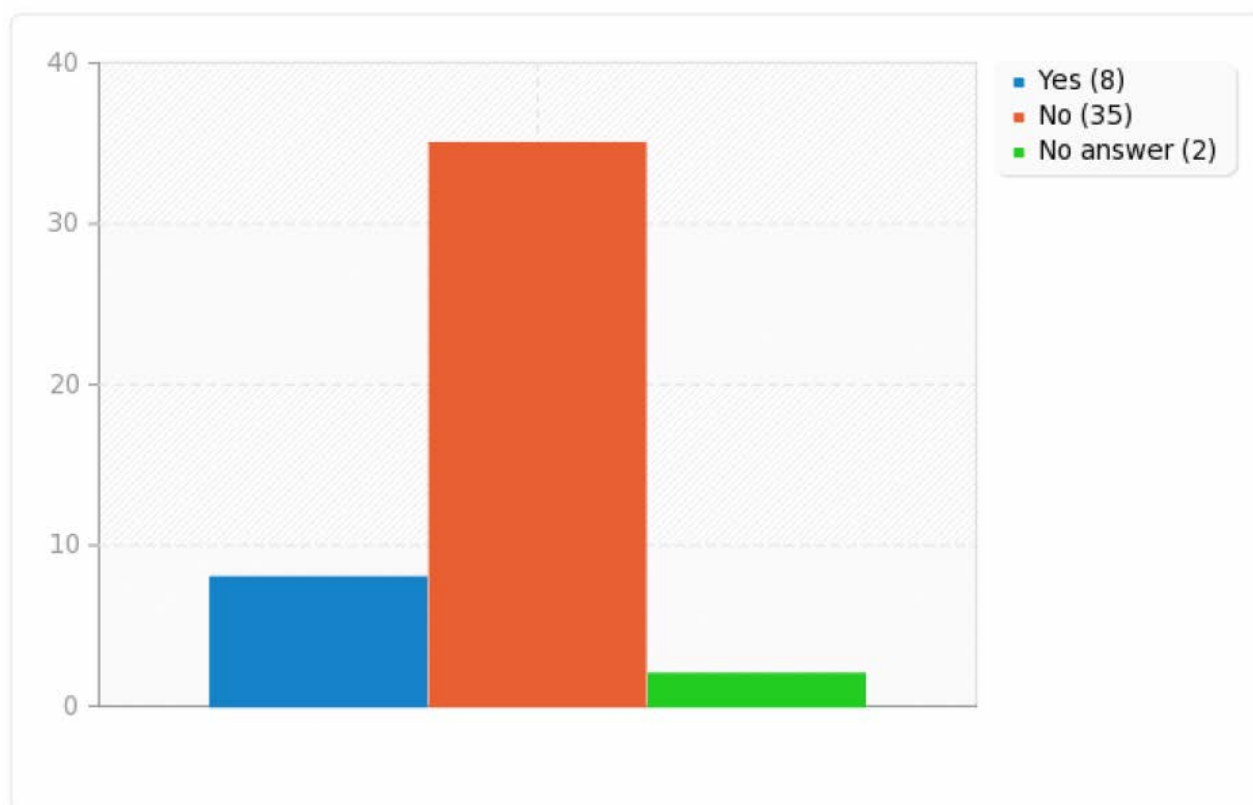
#### Comment

Table 4a shows that 19 out of 45 respondents (42%) used the OB data from the last exercise in reporting to stakeholders. Table 4b reflects that of those who answered, 8 out of 20 respondents (40%) used OB data from previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:  
Service reporting to Ofsted (2013-14 data)?

Answer	Count	Percentage
Yes	8	17.78%
No	35	77.78%
No Answer	2	4.44%

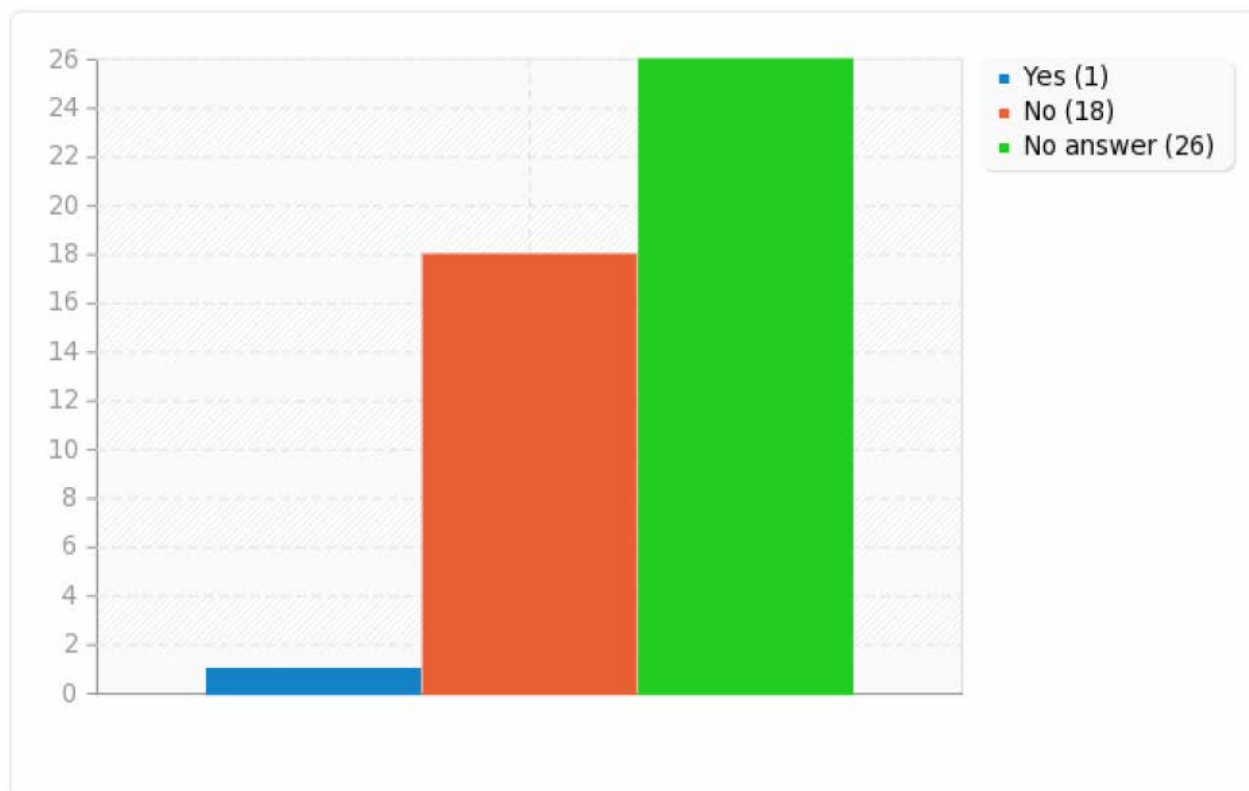
(Table 5a)



Have you or your service used the outcome benchmarking data and report for:  
Service reporting to Ofsted (previous exercises)?

Answer	Count	Percentage
Yes	1	2.22%
No	18	40.00%
No Answer	26	57.78%

(Table 5b)



#### Comment

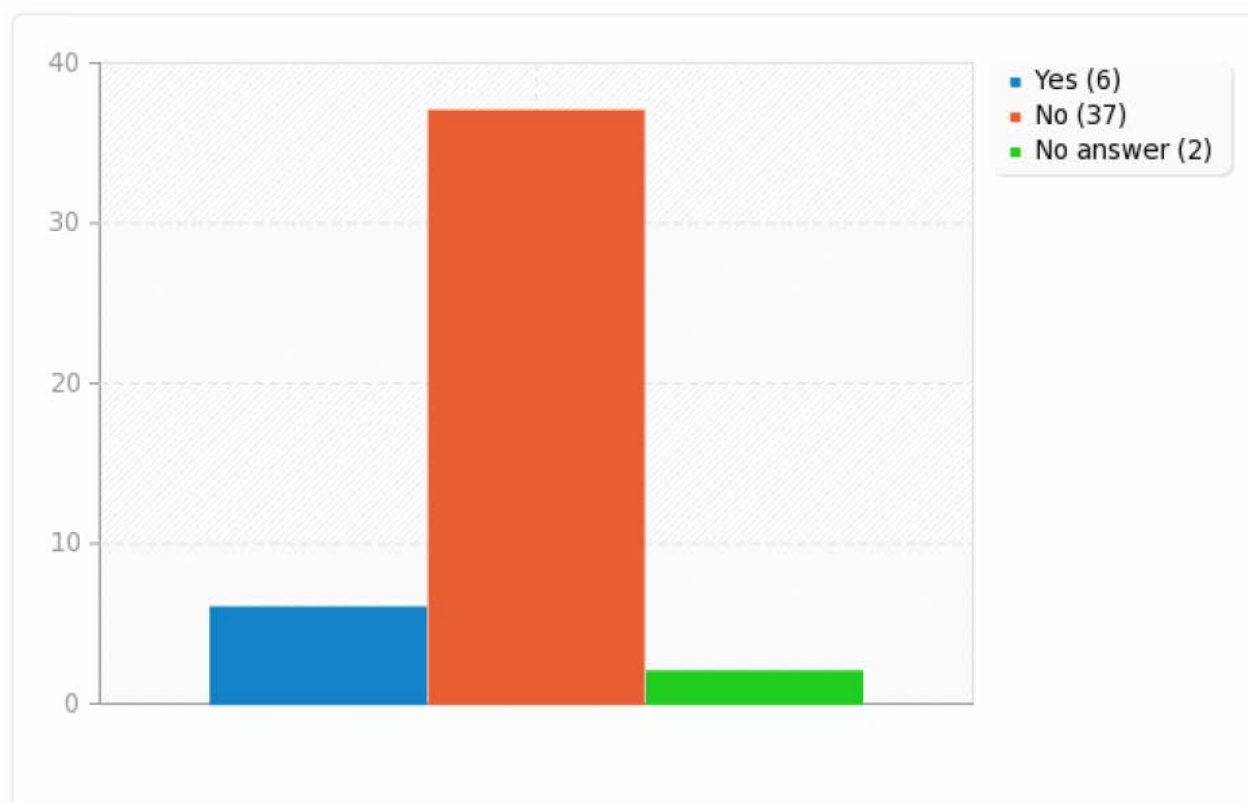
Table 5a shows that of those who answered, 8 out of 43 respondents (17.78%) used OB data from the last exercise in reporting to Ofsted. Table 5b reflects that of respondents who answered, 1 out of 19 (5.26%), used the OB data from previous exercises for this purpose. The frequency of Ofsted inspections will of course limit the engagement of Services in such reporting in any single year.

Have you or your service used the outcome benchmarking data and report for:

Service reporting to Health and Wellbeing Boards / Local Joint Strategic Needs Assessments (2013-14 data)?

Answer	Count	Percentage
Yes	6	13.33%
No	37	82.22%
No Answer	2	4.44%

(Table 6a)



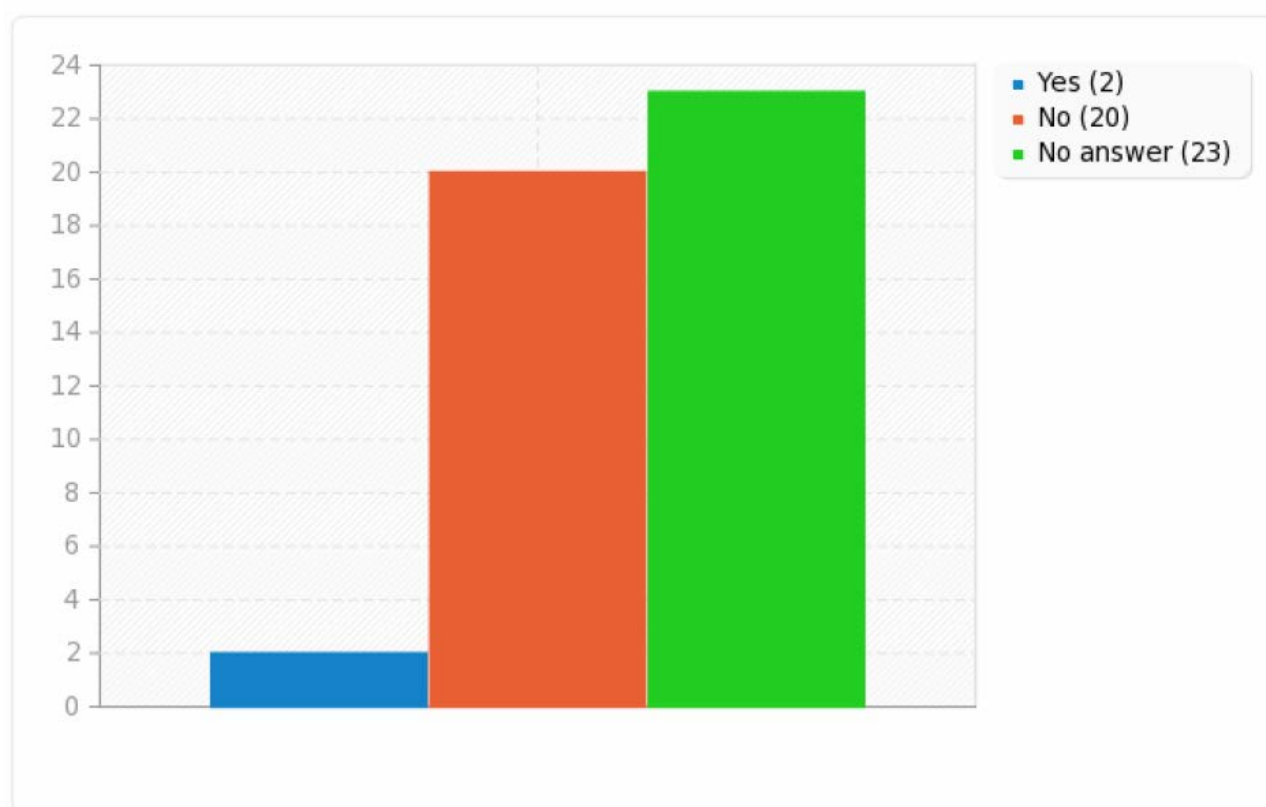


Have you or your service used the outcome benchmarking data and report for:

Service reporting to Health and Wellbeing Boards / Local Joint Strategic Needs Assessments (previous exercises)?

Answer	Count	Percentage
Yes	2	4.44%
No	20	44.44%
No Answer	23	51.11%

(Table 6b)



### Comment

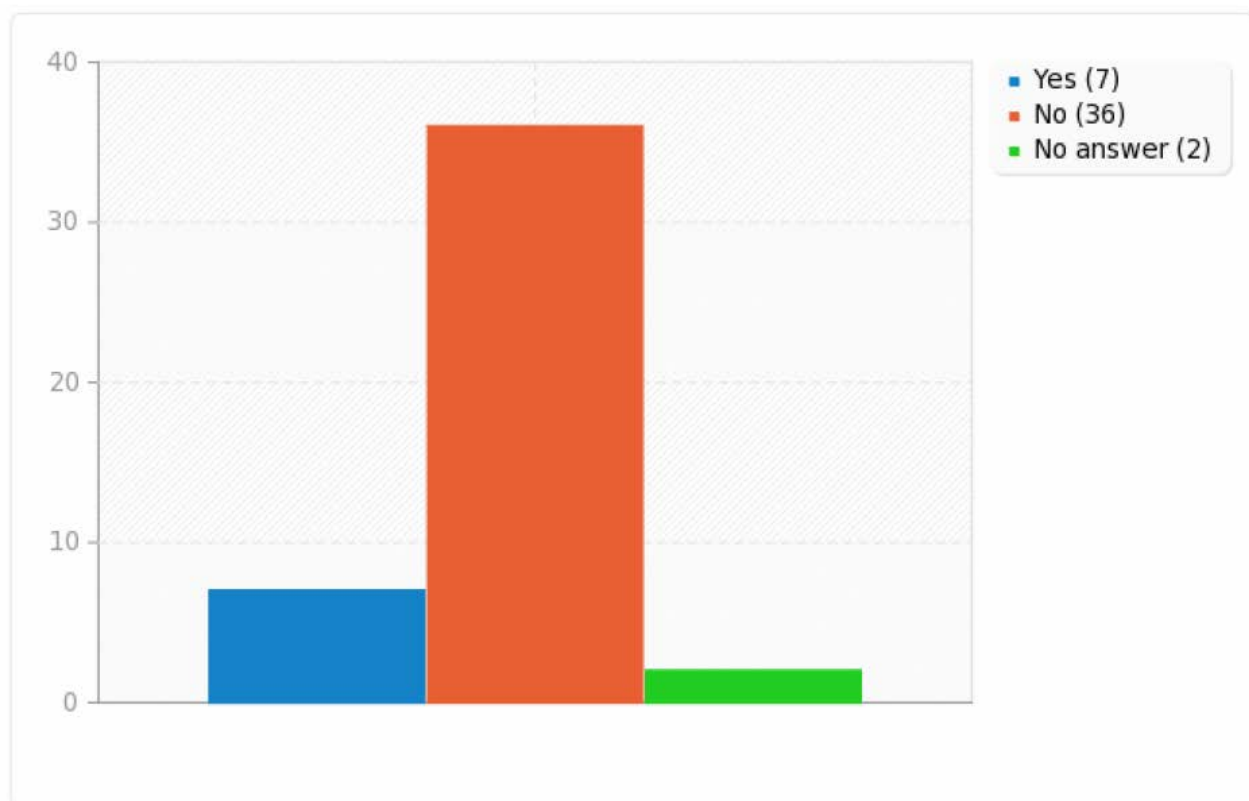
Table 6a shows that of those who answered, 6 out of 43 respondents (14 %) took the opportunity to use OB data from the last exercise in reporting to Health and Wellbeing Boards / Local Joint Strategic Needs Assessments. Table 6b shows that of those who answered, 2 out of 22 (9%) were able to use the OB data from previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:

Service reporting to consultants (2013-14 data)?

Answer	Count	Percentage
Yes	7	15.56%
No	36	80.00%
No Answer	2	4.44%

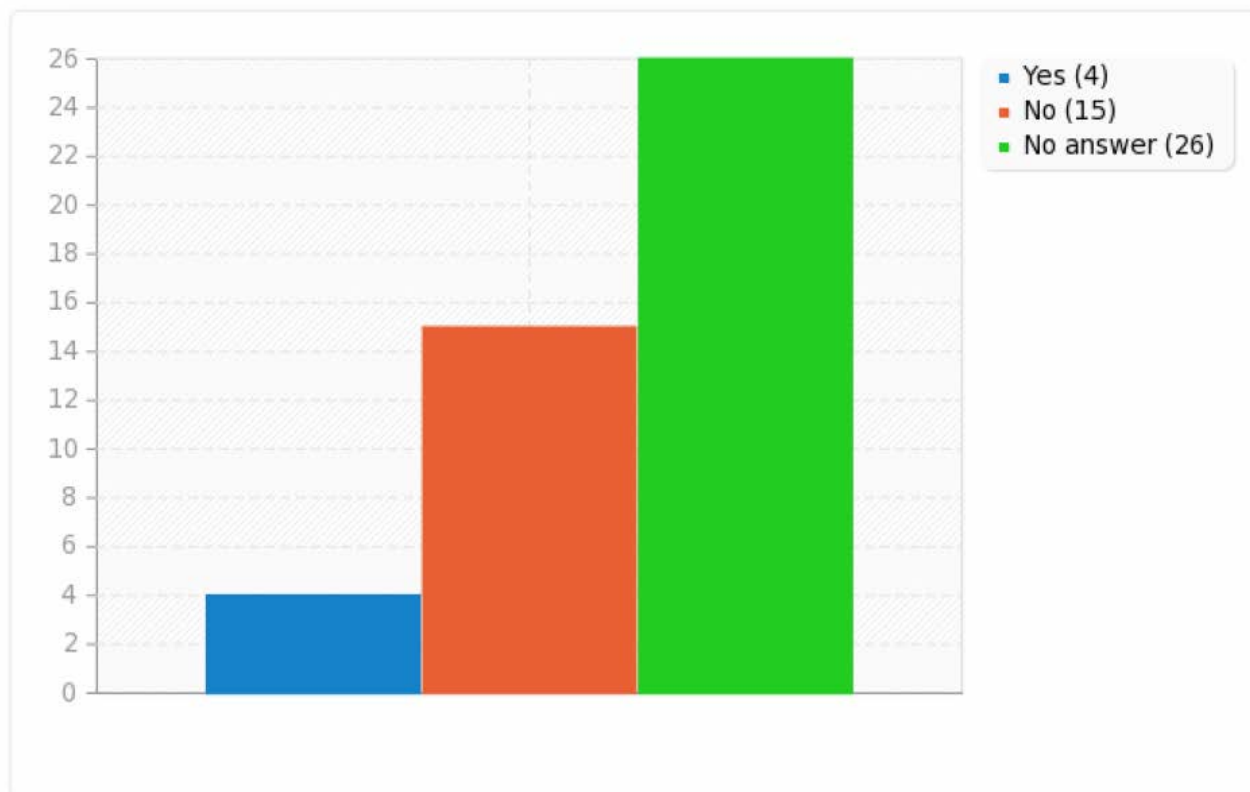
(Table 7a)



Have you or your service used the outcome benchmarking data and report for:  
Service reporting to consultants (previous exercises)?

Answer	Count	Percentage
Yes	4	8.89%
No	15	33.33%
No Answer	26	57.78%

(Table 7b)



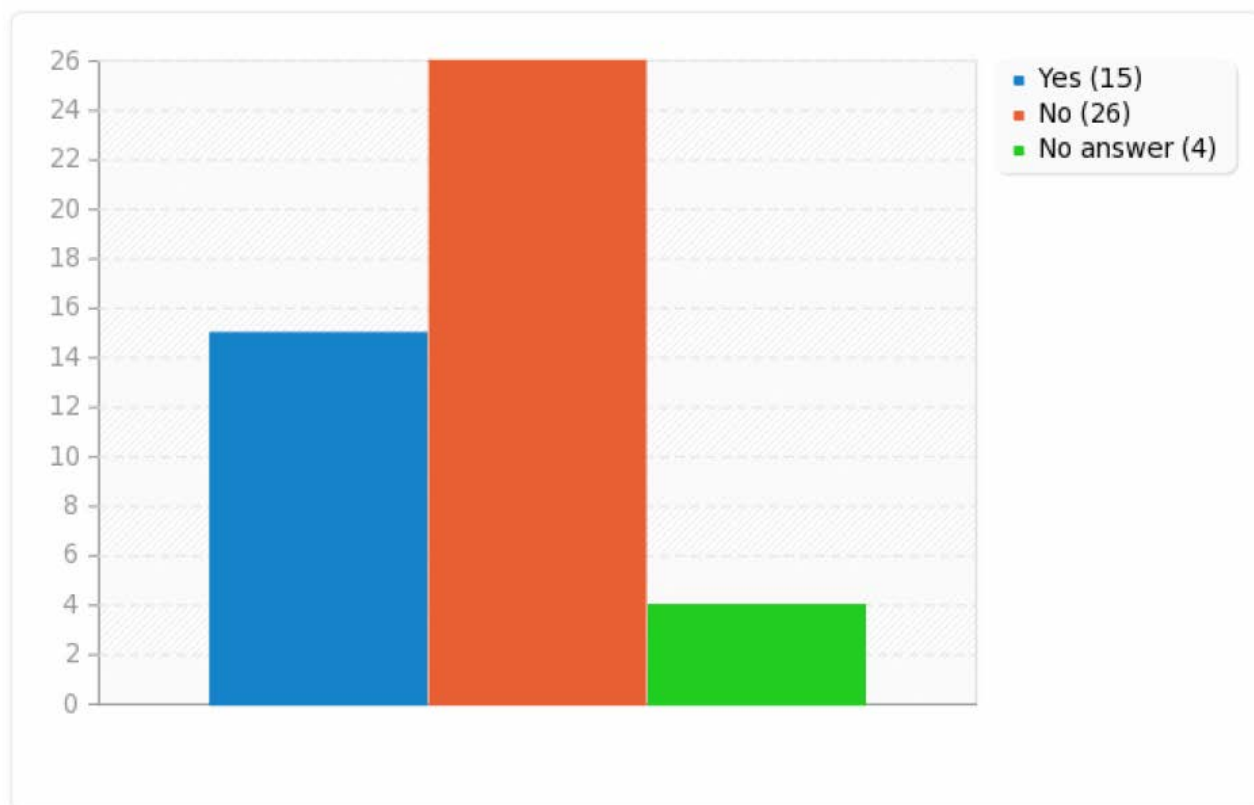
#### Comment

Table 7a shows that of those who answered, 7 out of 43 respondents (16%) took the opportunity to use OB data from the last exercise in reporting to consultants. Table 7b shows that of those who answered, 4 out of 19 (21%) used the OB data from previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:  
Service and/or LA publications (2013-14 data)?

Answer	Count	Percentage
Yes	15	33.33%
No	26	57.78%
No Answer	4	8.89%

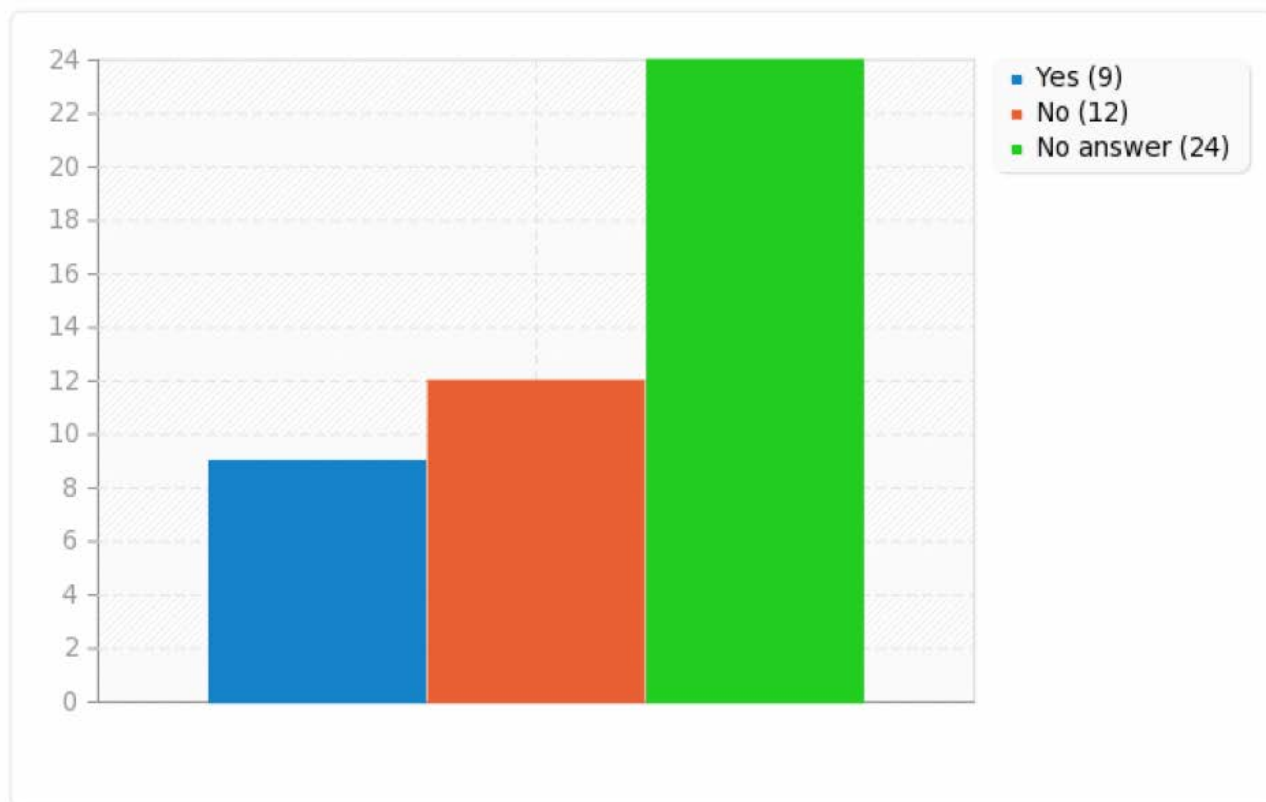
(Table 8a)



Have you or your service used the outcome benchmarking data and report for:  
Service and/or LA publications (previous exercises)?

Answer	Count	Percentage
Yes	9	20.00%
No	12	26.67%
No Answer	24	53.33%

(Table 8b)



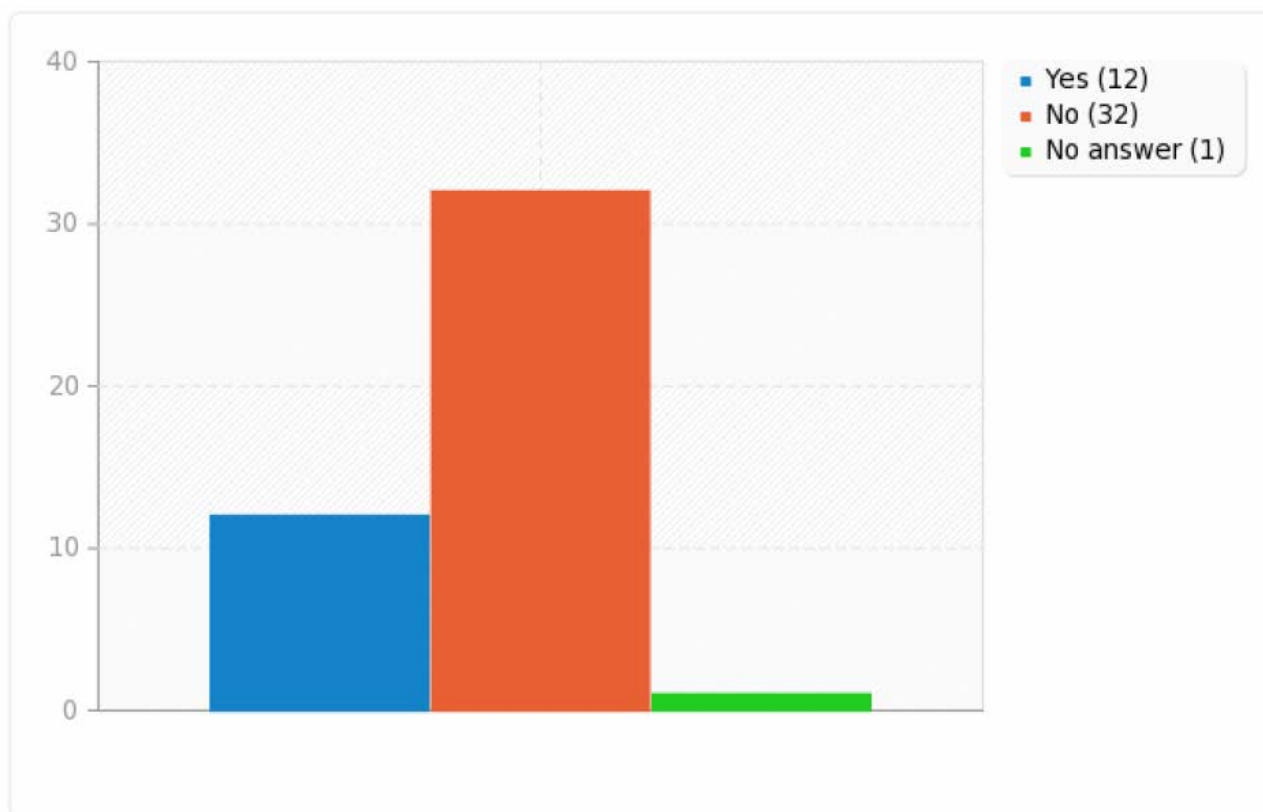
#### Comment

Table 8a shows that of those who answered, 15 out of 41 respondents (36%) had so far used the OB data from the last exercise within Service and/or LA publications. Table 8b indicates that of those who answered, 9 out of 21 (43%) had used the OB data from previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:  
Service reporting regionally (2013-14 data)?

Answer	Count	Percentage
Yes	12	26.67%
No	32	71.11%
No Answer	1	2.22%

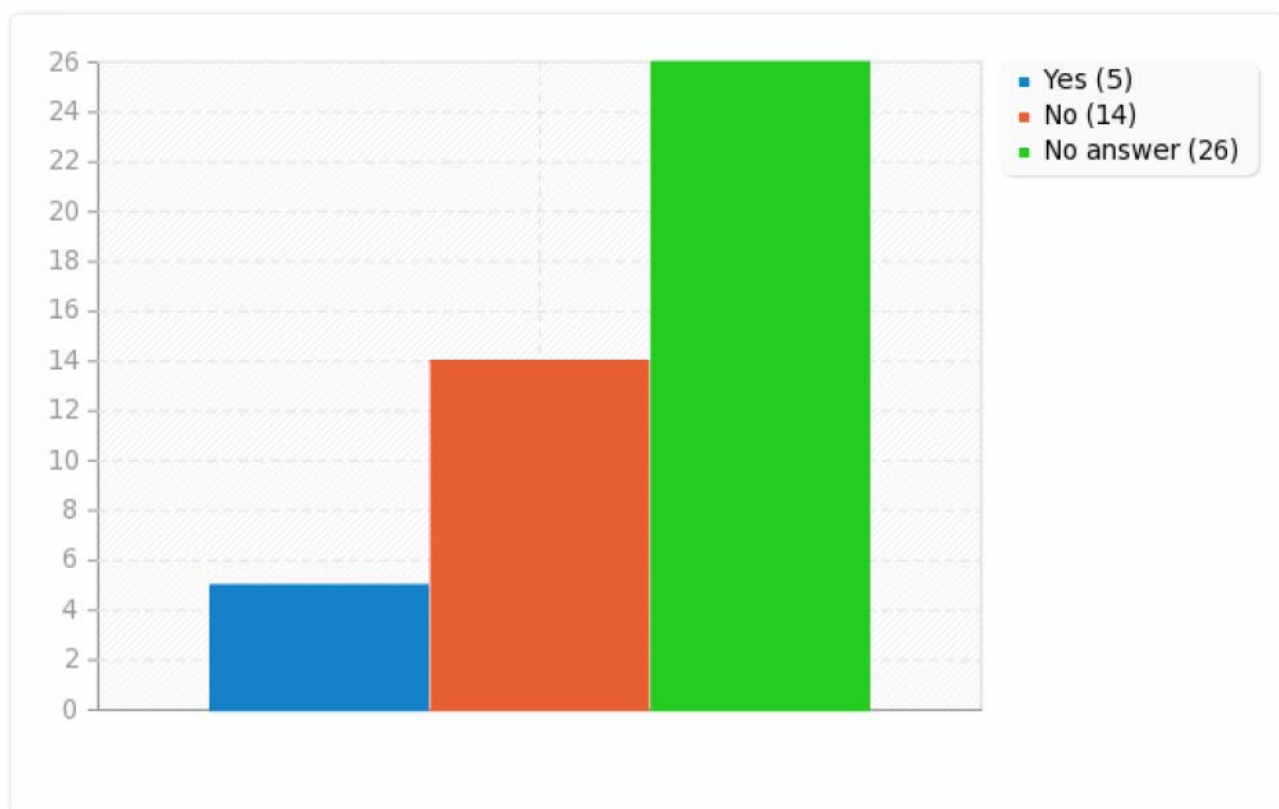
(Table 9a)



Have you or your service used the outcome benchmarking data and report for:  
Service reporting regionally (previous exercises)?

Answer	Count	Percentage
Yes	5	11.11%
No	14	31.11%
No Answer	26	57.78%

(Table 9b)



#### Comment

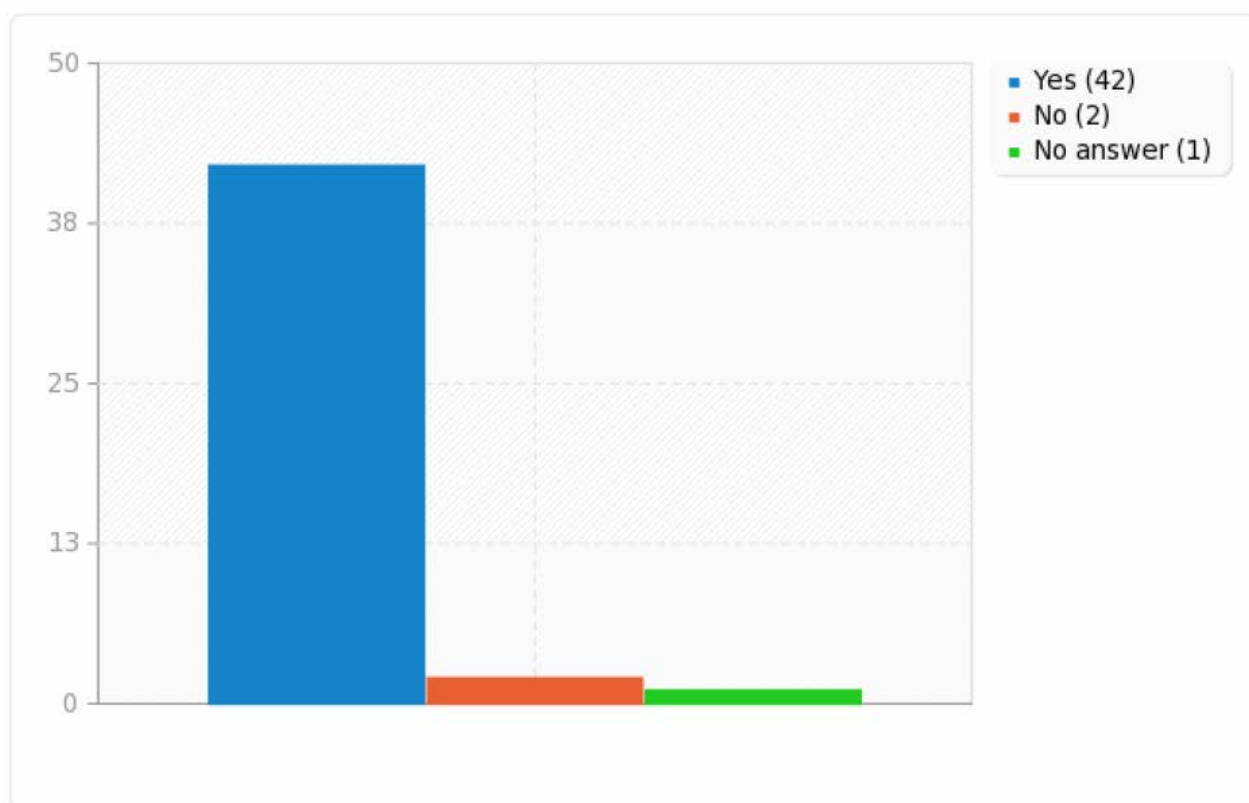
Table 9a shows that of those who answered, 12 out of 44 respondents (27%) had so far been involved in reporting regionally on the last OB exercise. Table 9b reflects that of those who answered, 5 out of 19 (26%) had engaged in reporting regionally in previous exercises.

## 2.4 Continuing Professional Development

Have you or your service used the outcome benchmarking data and report for:  
Service discussion and reflection (2013-14 data)?

Answer	Count	Percentage
Yes	42	93.33%
No	2	4.44%
No Answer	1	2.22%

(Table 10a)

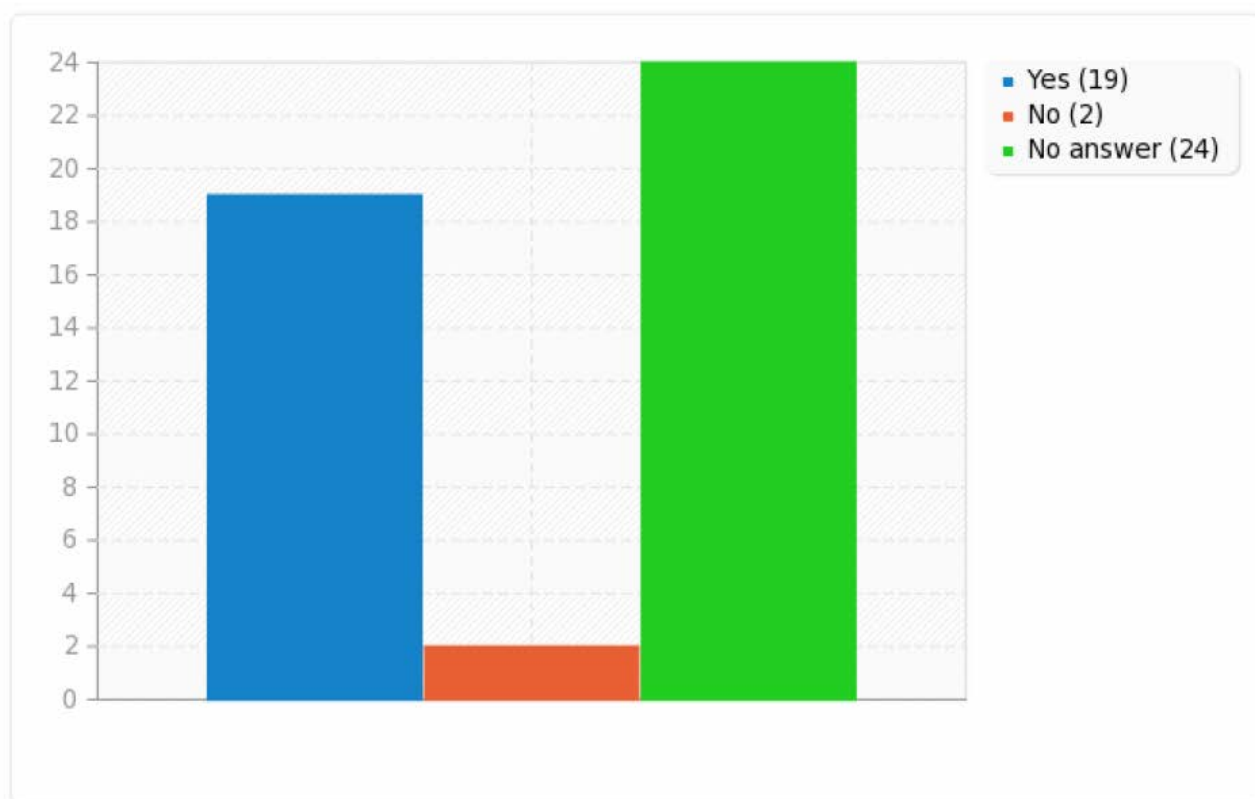




Have you or your service used the outcome benchmarking data and report for:  
Service discussion and reflection (previous exercises)?

Answer	Count	Percentage
Yes	19	42.22%
No	2	4.44%
No Answer	24	53.33%

(Table 10b)



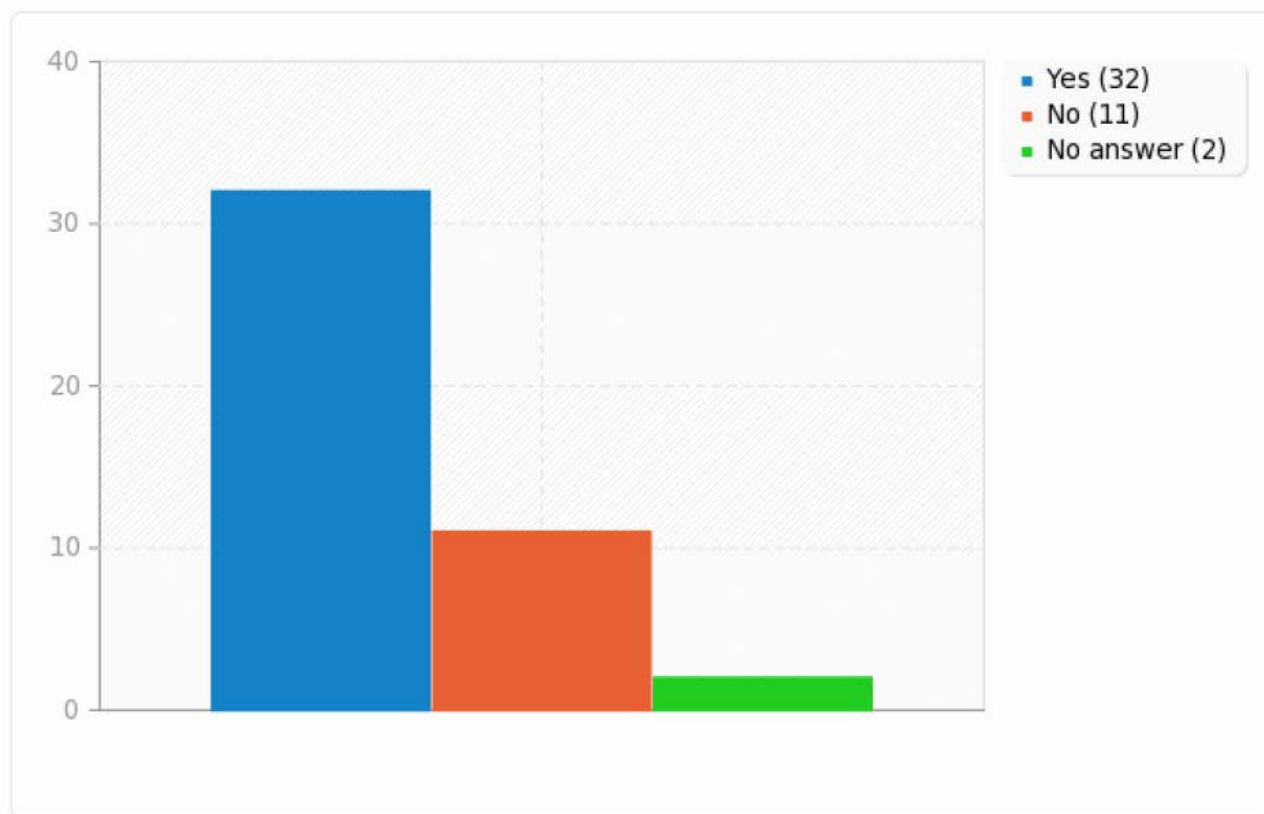
#### Comment

Table 10a shows that of those who answered, 42 of the 44 respondents (95%) used the OB data as a basis for service discussion and reflection after the last exercise. Table 10b reflects that of those who answered, 19 out of 21 (90%) used the OB data in previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:  
Service inset (2013-14 data)?

Answer	Count	Percentage
Yes	32	71.11%
No	11	24.44%
No Answer	2	4.44%

(Table 11a)

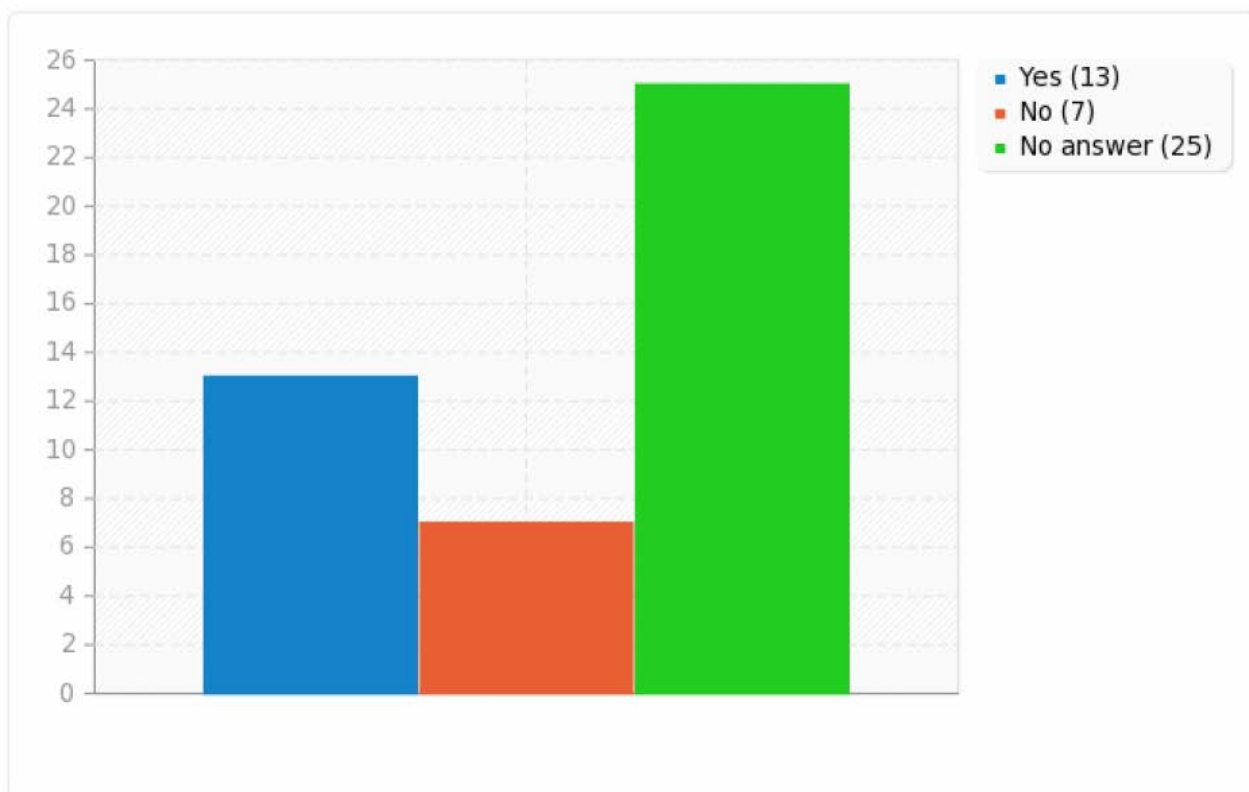


Have you or your service used the outcome benchmarking data and report for:

Service inset (previous exercises)?

Answer	Count	Percentage
Yes	13	28.89%
No	7	15.56%
No Answer	25	55.56%

(Table 11b)



#### Comment

Table 11a shows that of those who answered, 32 of the 43 respondents (74%) used the OB data from the last exercise as a basis for INSET activity. Table 11b reflects that of those who answered, 13 out of 20 (65%) used the OB data in previous exercises for this purpose.

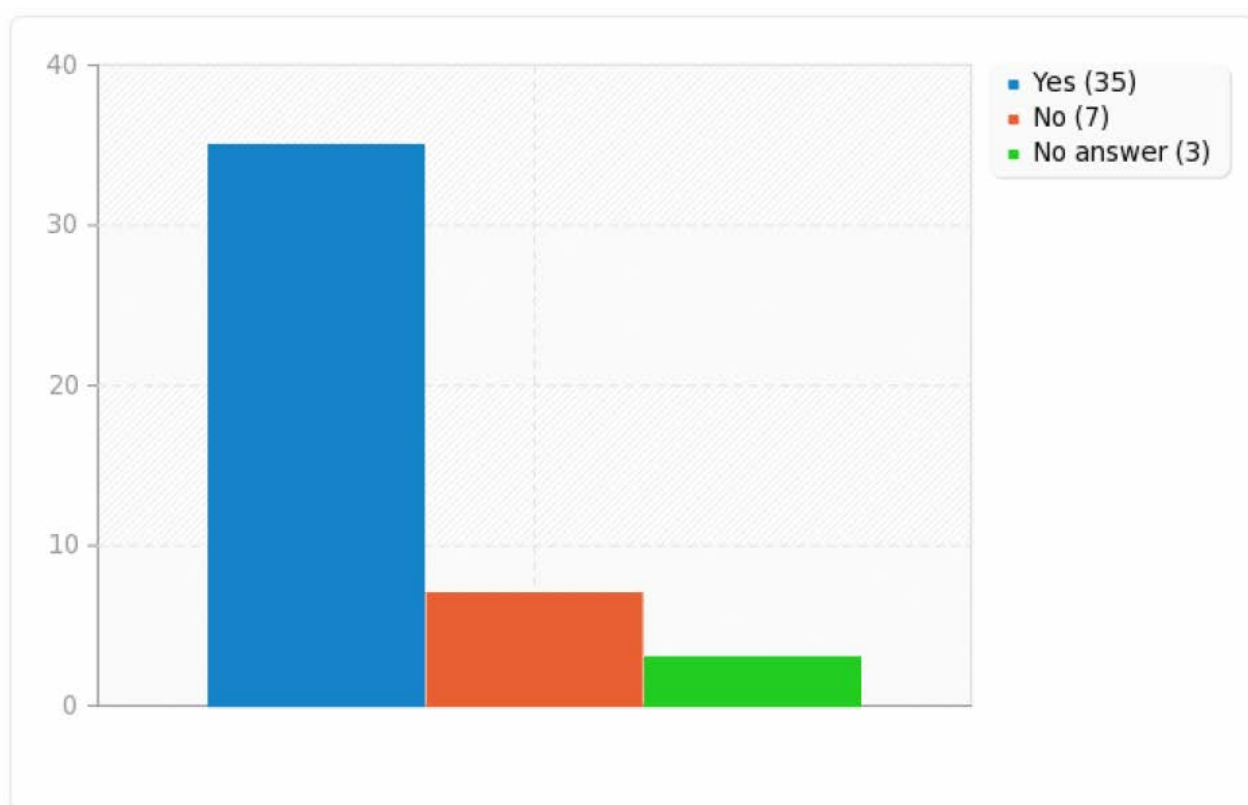
## 2.5 Quality Assurance

Have you or your service used the outcome benchmarking data and report for:

Contributing to the review/evaluation of the server/SI provision (2013-14 data)?

Answer	Count	Percentage
Yes	35	77.78%
No	7	15.56%
No Answer	3	6.67%

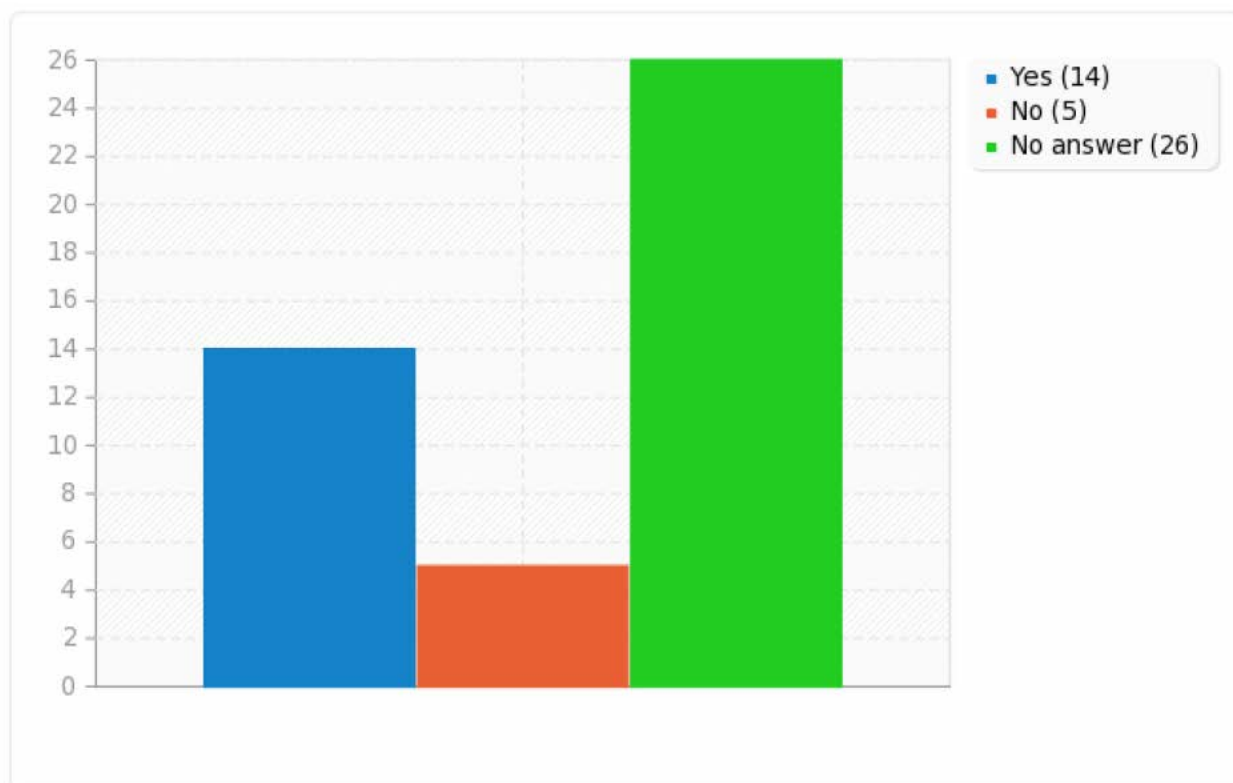
(Table 12a)



Have you or your service used the outcome benchmarking data and report for:  
Contributing to the review/evaluation of the service/SI provision (previous exercises)?

Answer	Count	Percentage
Yes	14	31.11%
No	5	11.11%
No Answer	26	57.78%

(Table 12b)



#### Comment

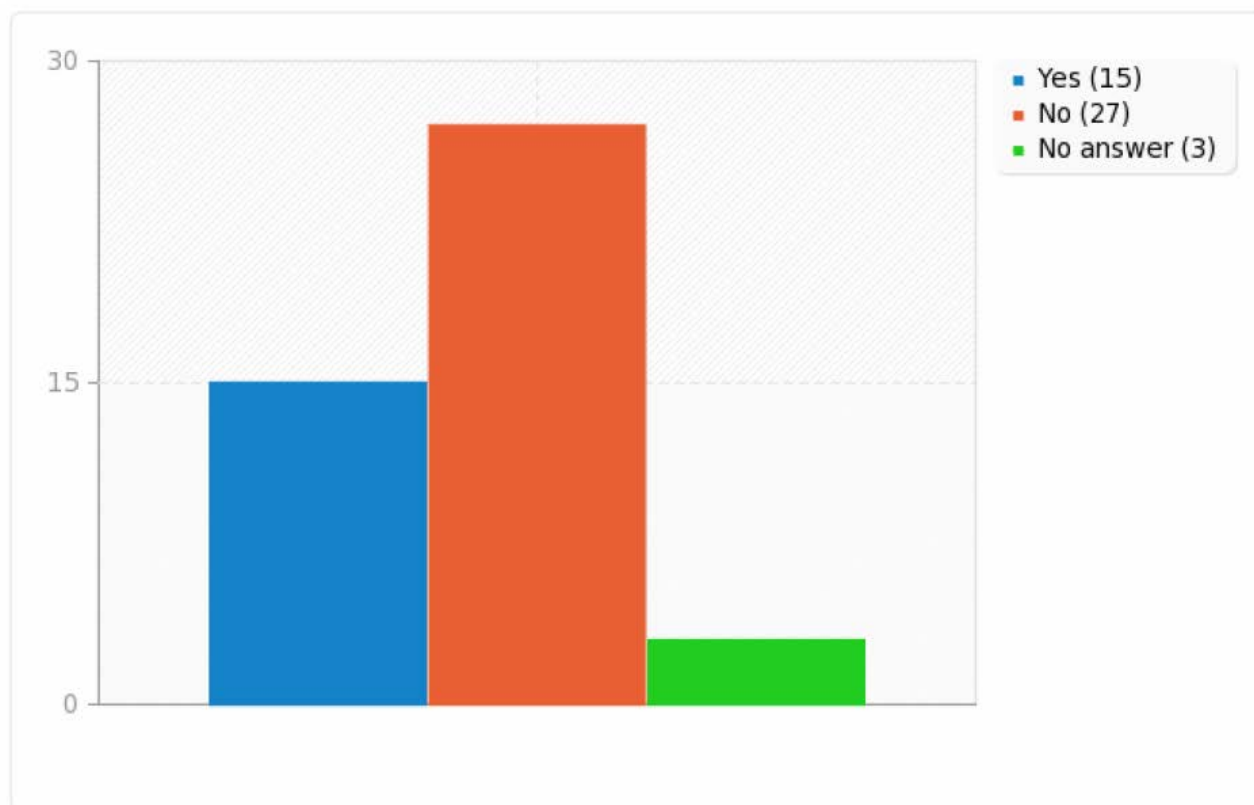
Table 12a shows that of those who answered, 35 out of 42 respondents (83%) used the OB data from the last exercise to contribute to the review/evaluation of service/SI provision. Table 12b reflects that of those who answered, 14 out of 19 (74%) used the OB data in previous exercises for this purpose.

Have you or your service used the outcome benchmarking data and report for:

Mapping the use of data against Quality Standards for Support and Outreach Services (DCSF) (2013-14 data)?

Answer	Count	Percentage
Yes	15	33.33%
No	27	60.00%
No Answer	3	6.67%

(Table 13a)

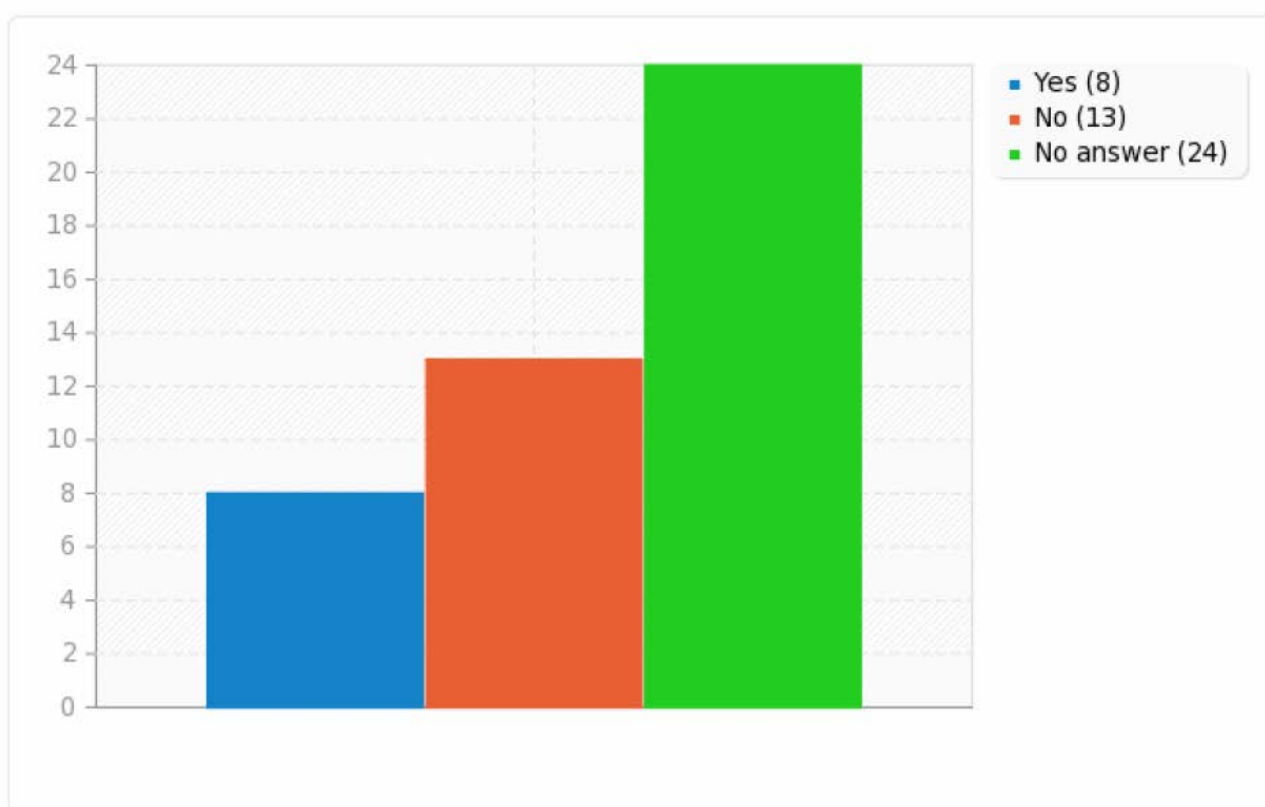


Have you or your service used the outcome benchmarking data and report for:

Mapping the use of data against Quality Standards for Support and Outreach Services (DCSF) (previous exercises)?

Answer	Count	Percentage
Yes	8	17.78%
No	13	28.89%
No Answer	24	53.33%

(Table 13b)



#### Comment

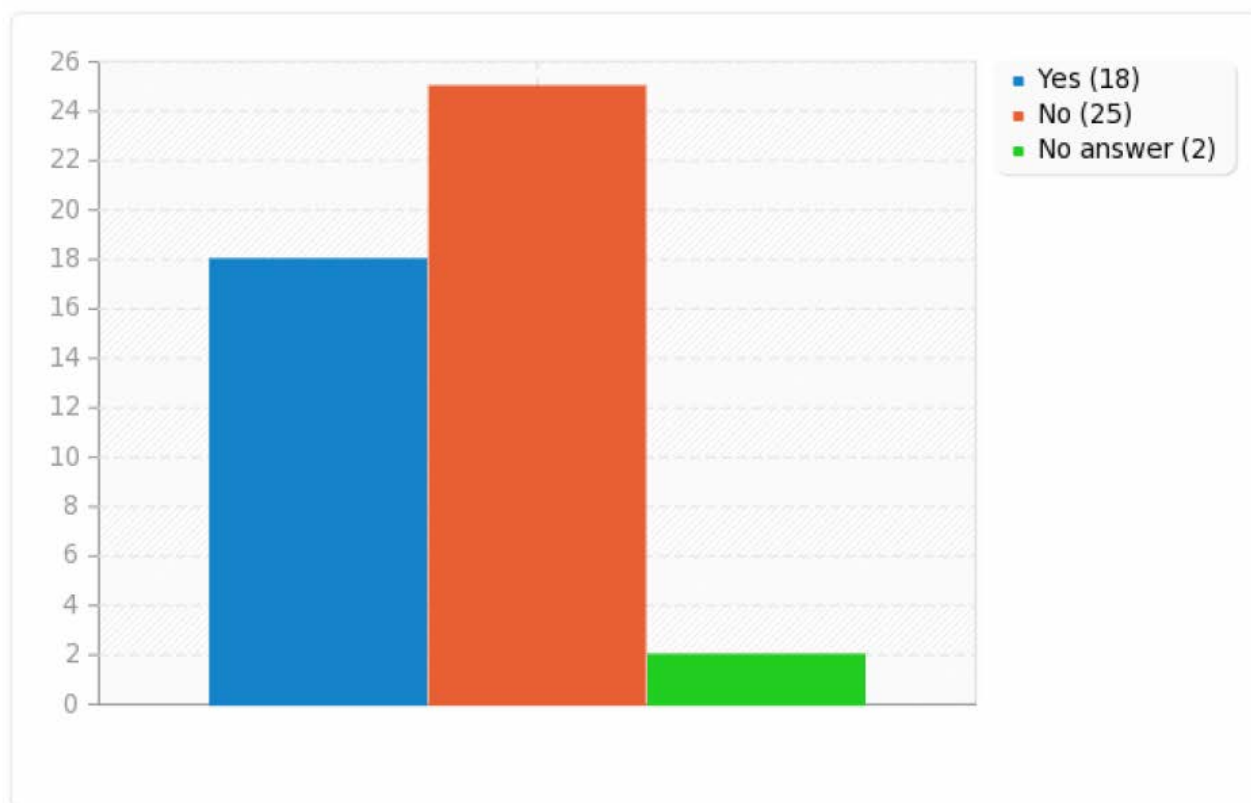
Table 13a shows that of those who answered, 15 of the 42 respondents (36%) had engaged in mapping the use of the OB data from the last exercise against the DCSF Quality Standards. Table 13b reflects that of those who answered, 8 out of 21 (38%) used the OB data in previous exercises in this way.

Have you or your service used the outcome benchmarking data and report for:

Mapping the use of the data against other published quality standards (e.g. NDCS) (2013-14 data)?

Answer	Count	Percentage
Yes	18	40.00%
No	25	55.56%
No Answer	2	4.44%

(Table 14a)



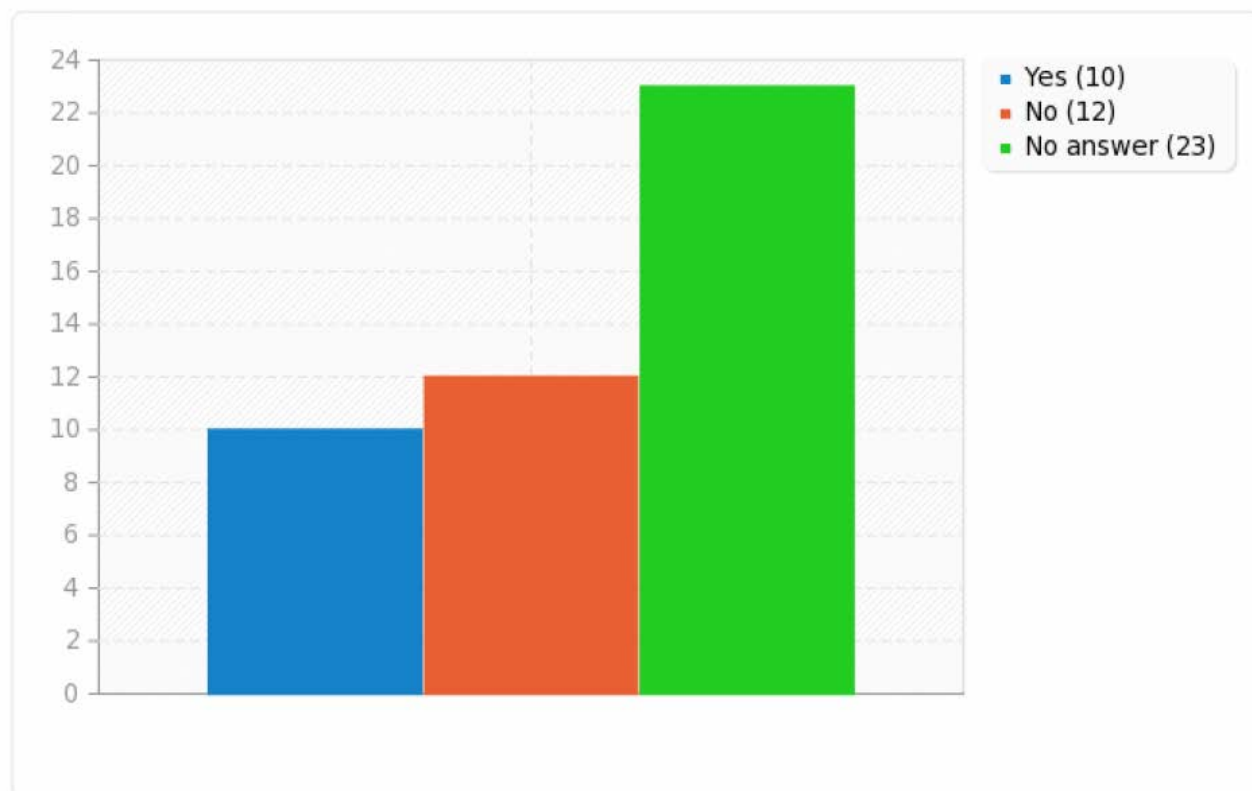


Have you or your service used the outcome benchmarking data and report for:

Mapping the use of the data against other published quality standards (e.g. NDCS) (previous exercises)?

Answer	Count	Percentage
Yes	10	22.22%
No	12	26.67%
No Answer	23	51.11%

(Table 14b)



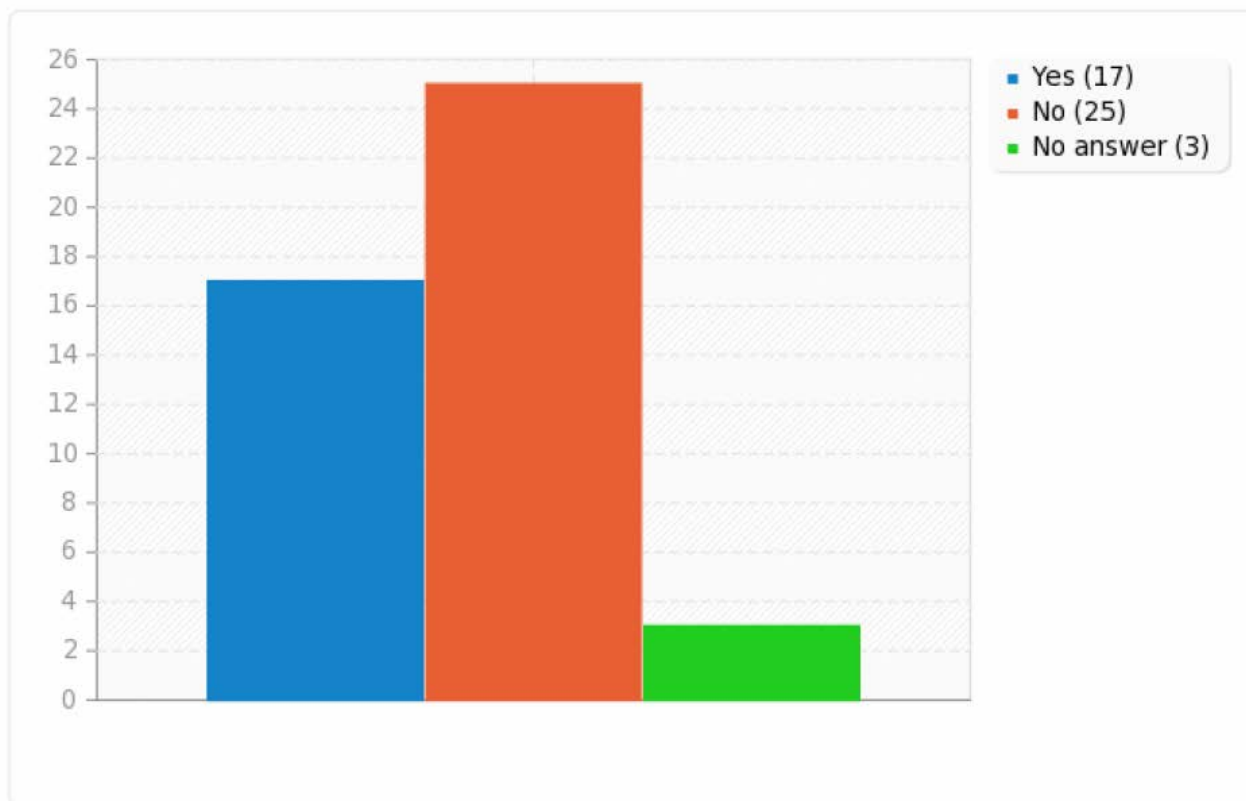
### Comment

Table 14a shows that of those who answered, 18 out of 43 respondents (42%) had so far engaged in mapping the use of the OB data from the last exercise against other published Quality Standards. Table 14b shows that of those who answered, 10 out of 22 (45%) used the OB data in previous exercises in this way.

Have you or your service used the outcome benchmarking data and report for:  
Performance management with service staff (2013-14 data)?

Answer	Count	Percentage
Yes	17	37.78%
No	25	55.56%
No Answer	3	6.67%

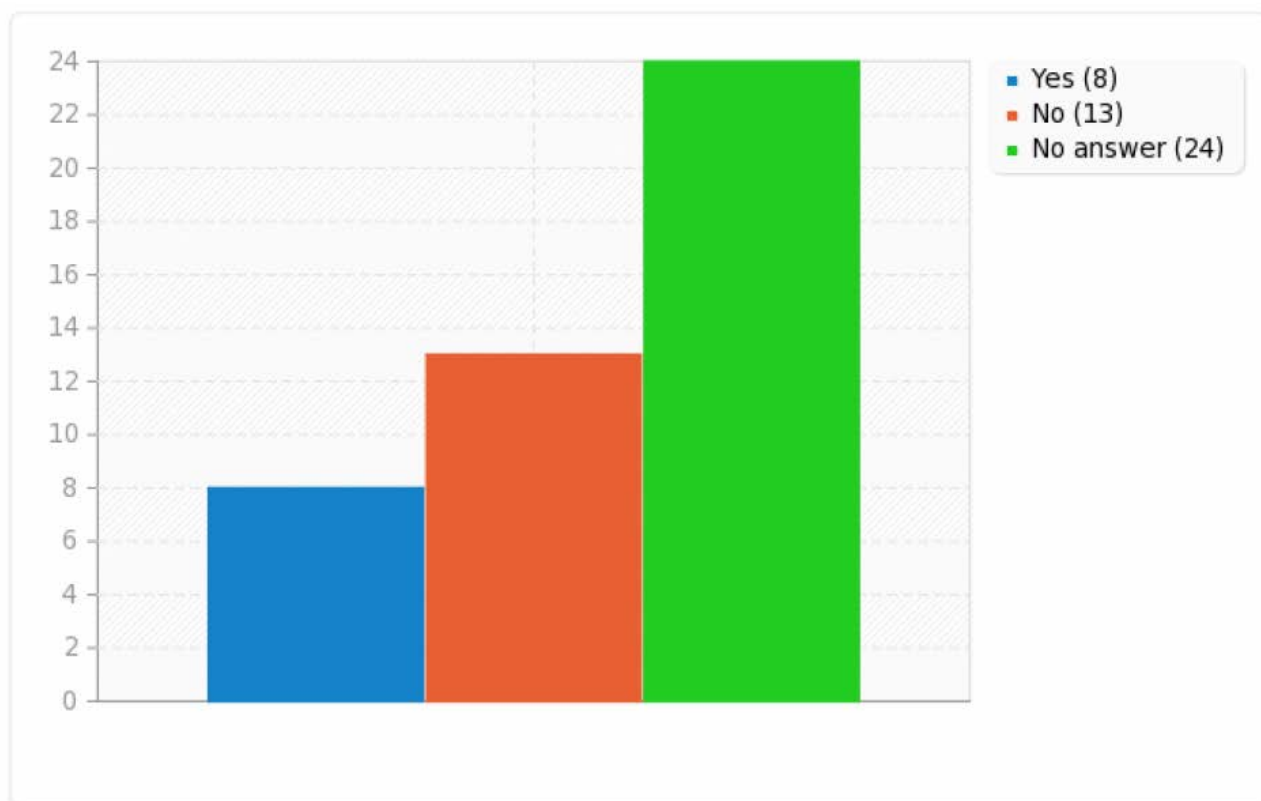
(Table 15a)



Have you or your service used the outcome benchmarking data and report for:  
Performance management with service staff (previous exercises)?

Answer	Count	Percentage
Yes	8	17.78%
No	13	28.89%
No Answer	24	53.33%

(Table 15b)



#### Comment

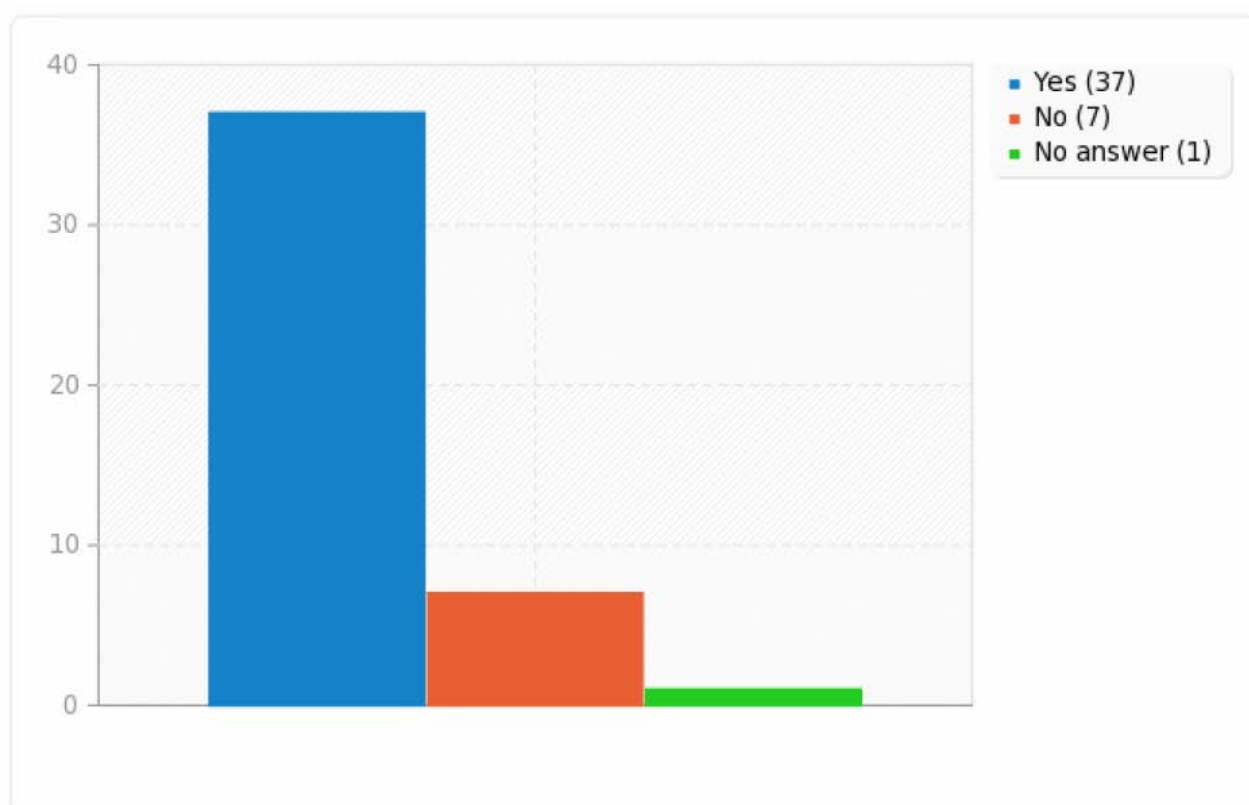
Table 15a shows that of those who answered, 17 out of 42 respondents (40%) used the OB data from the last exercise in performance management activity with Service staff. Table 15b reflects that of those who answered, 8 out of 21 (38%) used the OB data in previous exercises for this purpose.

## 2.6 Service Planning

Have you or your service used the outcome benchmarking data and report for:  
Informing serviced development plans (2013-14 data)?

Answer	Count	Percentage
Yes	37	82.22%
No	7	15.56%
No Answer	1	2.22%

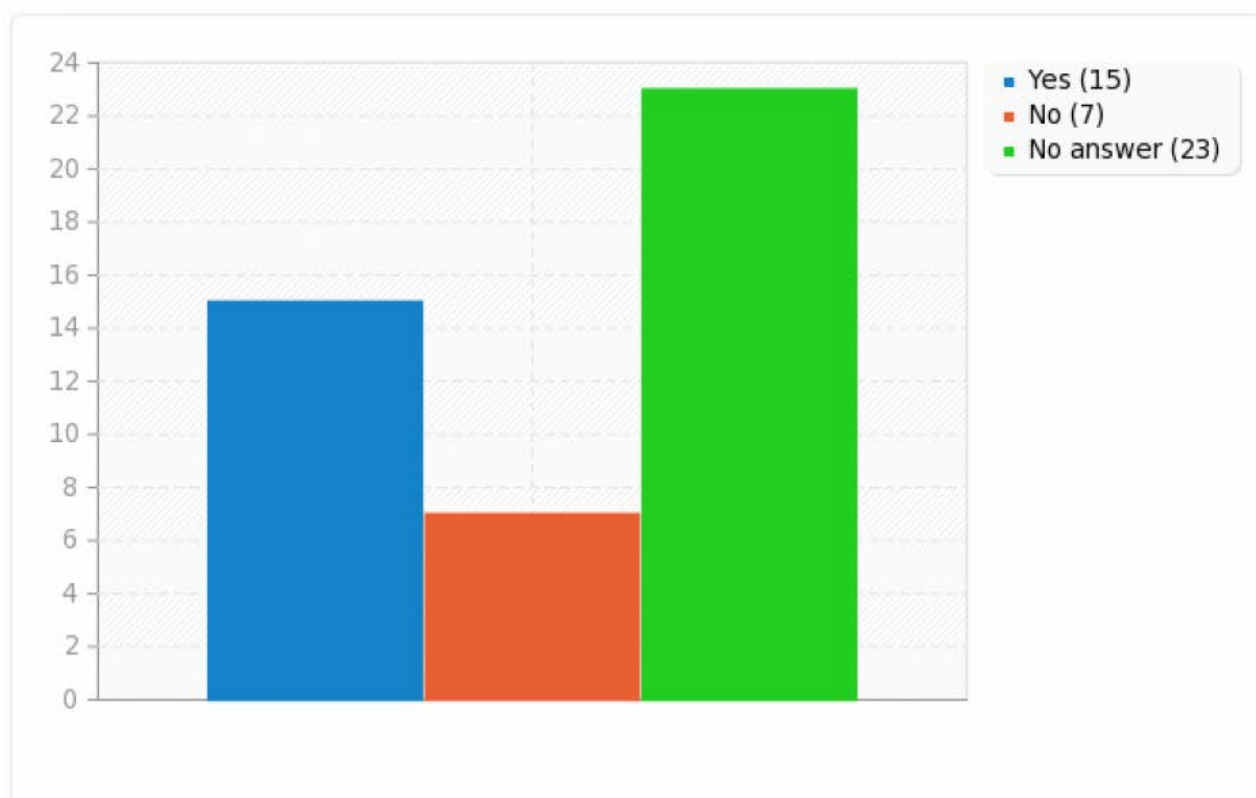
(Table 16a)



Have you or your service used the outcome benchmarking data and report for:  
Informing serviced development plans (previous exercises)?

Answer	Count	Percentage
Yes	15	33.33%
No	7	15.56%
No Answer	23	51.11%

(Table 16b)



#### Comment

Table 16a shows that of those who answered, 37 of the 44 respondents (84%) used the OB data from the last exercise to inform their Service Development Plans. Table 16b shows that of those who answered, 15 out of 22 (68%) used the OB data in previous exercises for this purpose.

## 2.7 Other applications

If the Outcomes Benchmarking data and report have been used in any other ways that you would like to comment on, please specify.

Answer	Count	Percentage
Answer	7	15.56%
No Answer	38	88.44%

(Table 17)

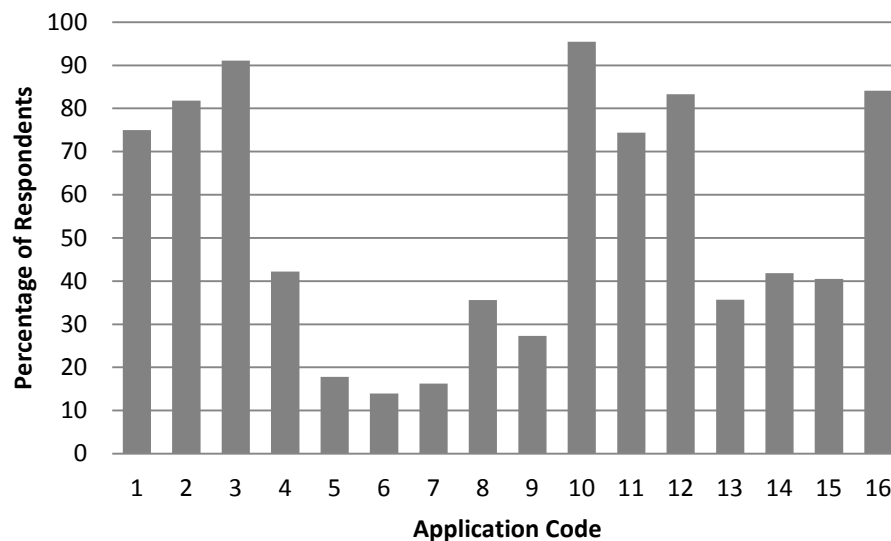
Respondent ID	Comment
10	As a very small LA the data will become more meaningful when collated over a number of years. Percentages /averages measured over a 5 or even 10 year period will provide more information.
12	Shared information with Senior Information officer for Children's Services as she did not have data for HI and VI children when she presented to the Strategic Board.
13	To improve our Early Years provision and funding for equipment
20	We have not always been consistent with our annual submission and now we aiming to build up a bank of data to identify any anomalies for discussion about the whole service and its development.
22	CRIDE survey completed by head of service
35	Our LEA was one of the pilot LEA OFSTED inspections for SEN. I used the data to write my report for this inspection.
37	Discussions regionally and nationally on evidencing value added.

## 2.8 Comparative analysis of applications

Table 18: Percentage of respondents making applications (last exercise: 2013-14)

Application code	1	2	3	4	5	6	7	8
Percentage of Respondents	75.00%	81.82%	91.11%	42.22%	17.78%	13.95%	16.28%	35.59%
Application code	9	10	11	12	13	14	15	16
Percentage of respondents	27.27%	95.45%	74.42%	83.33%	35.71%	41.86%	40.48%	84.09%

### Percentage of respondents making applications (last exercise: 2013-14 )



Code	Application
1	<b>Data management</b> – developing data management systems
2	<b>Data management</b> – establishing/developing pupil tracking/monitoring systems
3	<b>Service reporting</b> – within LA or discussion with the Director and/or managers
4	<b>Service reporting</b> – to stakeholders (e.g. children and young people, parents, schools)
5	<b>Service reporting</b> – to Ofsted
6	<b>Service reporting</b> – to Health and Wellbeing Boards/Local Joint Strategic Needs Assessments
7	<b>Service reporting</b> – to consultants
8	<b>Service reporting</b> – Service and/or LA publications
9	<b>Service reporting</b> - regionally
10	<b>Continuing professional development</b> – Service discussion and reflection
11	<b>Continuing professional development</b> – Service INSET
12	<b>Quality assurance</b> – contributing to the review/evaluation of Service/SI provision
13	<b>Quality assurance</b> – mapping the use of the data against the Quality Standards for Support and Outreach Services (DCSF 2008)
14	<b>Quality assurance</b> – mapping the use of the data against other published Quality Standards (e.g. NDCS)
15	<b>Quality assurance</b> – performance management with Service staff
16	<b>Service planning</b> – informing Service Development Plans

A ranking of all the potential applications listed in the survey according to their frequency of use by respondents is shown in Table 19:

Table 19: Ranking of applications by frequency of use (last exercise: 2013-14)

RANK	APPLICATIONS		
	Code	Description	Frequency %
1	10	<b>Continuing professional development</b> – Service discussion and reflection	95.45%
2	3	<b>Service reporting</b> – within LA or discussion with the Director and/or managers	91.11%
3	16	<b>Service planning</b> – informing Service Development Plans	84.09%
4	12	<b>Quality assurance</b> – mapping the use of the data against the Quality Standards for Support and Outreach Services (DCSF 2008)	83.33%
5	2	<b>Data management</b> – establishing/developing pupil tracking/monitoring systems	81.82%
6	1	<b>Data management</b> – developing data management systems	75.00%
7	11	<b>Continuing professional development</b> – Service INSET	74.42%
8	4	<b>Service reporting</b> – to stakeholders (e.g. children and young people, parents, schools)	42.22%
9	14	<b>Quality assurance</b> – mapping the use of the data against other published Quality Standards (e.g. NDCS)?	41.86%
10	15	<b>Quality assurance</b> – performance management with Service staff	40.48%
11	13	<b>Quality assurance</b> – mapping the use of the data against the Quality Standards for Support and Outreach Services (DCSF 2008)	35.71%
12	8	<b>Service reporting</b> – Service and/or LA publications	35.59%
13	9	<b>Service reporting</b> - regionally	27.27%
14	5	<b>Service reporting</b> – to Ofsted	17.78%
15	7	<b>Service reporting</b> – to consultants	16.28%
16	6	<b>Service reporting</b> – to Health and Wellbeing Boards/Local Joint Strategic Needs Assessments	13.95%

### Comment

Tables 18 and 19 show that elements of all five areas of the OB applications - data management, service reporting, continuing professional development, quality assurance and service planning - had been employed by over 80% of the respondents in relation to the last exercise.

Service discussion and reflection (95.45%) proved to be the most frequent application, whilst five of the seven elements of Service reporting (to health and wellbeing boards/local joint strategic needs assessments; to consultants; to Ofsted; regionally; service and/or LA publications) formed the least frequent applications (13.95% to 35.59% respectively). Significantly, 84.09% of the respondents reported that the OB data had been used to inform Service Development Plans.



## Appendix - NatSIP Outcomes Benchmarking (2013-14) Impact Survey

A short survey of how you are making use of the Outcomes Benchmarking data in your service or local authority. This survey should take about 3-4 minutes to answer.

In making your response to the last exercise (i.e. Academic Year 2013-14 data) which was reported in 2015, please use the '2013-14' column.

If your Service has participated in previous exercises, you may also wish to respond in terms of the impact since you started submitting the data to capture the full implications of the longitudinal work. Please use the 'previous exercises' column for this.

There are 17 questions in this survey

### Data Management

Have you or your Service used the Outcomes Benchmarking data and report for:

#### Developing data management systems within your Service or LA?

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

#### Establishing or improving systems for tracking and monitoring pupil progress?

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

### Service Reporting

#### Service reporting within the LA or discussion with the Director and/or managers?

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

#### Service reporting to stakeholders, (e.g. children and young people, parents, schools)?

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

#### Service reporting to Ofsted?

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Service reporting to Health and Wellbeing Boards / Local Joint Strategic Needs Assessments?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Service reporting to consultants?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Service and/or LA publications?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Service reporting regionally?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Continuing Professional Development**

Have you or your Service used the Outcomes Benchmarking data and report for:  
**Service discussion and reflection?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Service INSET?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

## Quality Assurance

Have you or your Service used the Outcomes Benchmarking data and report for:  
**Contributing to the review/evaluation of service/SI provision?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Mapping the use of the data against the Quality Standards for Support and Outreach Services (DCSF 2008)?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Mapping the use of the data against other published Quality Standards (e.g. NDCS)?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

**Performance management with service staff?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

## Service Planning

Have you or your Service used the Outcomes Benchmarking data and report for:  
**Informing development plans?**

	2013-14?	Previous Exercises?
Yes	<input type="radio"/>	<input type="radio"/>
No	<input type="radio"/>	<input type="radio"/>

## Other applications

If the outcomes benchmarking data and report have been used in any other ways that you would like to comment on, please specify

If there is any additional comment you would like to make on the outcomes benchmarking exercises, please contact Bob Denman ([bob.denman@natsip.org.uk](mailto:bob.denman@natsip.org.uk)).

Thank you for completing this survey.

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